**Date:** June 20, 2022

**To:** Personal Care/Home Maker Agencies and Managed Care Organizations

**From:** Meg Carpinelli, Interdepartmental Project Manager

**Cc:** Kristin Pono Sousa**,** Medicaid Program Director, EOHHS

Nicole Nelson, Chief of Applications, Technology & Program Integrity, Medicaid, EOHHS

Mark Kraics, Acting Deputy Medicaid Director, Managed Care & Oversight, EOHHS

Matt Kiehnle, Administrator for Medical Services, Medicaid, EOHHS

**Re:** EVV Automated Claims Validation Delay

Dear Rhode Island Home Care Providers,

As communicated on May 20, 2022, Rhode Island Medicaid notified provider agencies and Managed Care Organizations (MCOs) that effective June 30, 2022, EOHHS intended to turn on automated claims validation on the Fee for Service (FFS) billing to validate the 6 (six) required EVV data elements. Once edits are active, a provider’s claim will suspend if some or all of the elements are missing or unmatched.

After careful review and based on feedback from both our participating agencies and contracted MCOs, EOHHS has decided to delay this automation. EOHHS will continue to work through issues and concerns identified by our partners. A new date will be communicated to all once confirmed by EOHHS.

To ensure consistency and transparency, the Rhode Island Medicaid MCOs will follow the suspension of claims editing for EVV, to align delivery systems, until further notice.

EOHHS reserves the right to perform Program Integrity audits on EVV visits and claims as previously communicated. Providers may be notified, with thirty (30) business days advance notice, of an audit. The notification will outline the purpose of the audit, the required documentation and the process that will be followed.

To ensure a smooth transition, EOHHS encourages providers to proactively reach out to EOHHS if you have operational questions or issues with Sandata, EVV data elements, or the upcoming Gainwell claims validation. You can contact EOHHS EVV at [OHHS.EVVEscalation@ohhs.ri.gov](mailto:OHHS.EVVEscalation@ohhs.ri.gov) .If you have questions on the MCO process, please reach out to the appropriate MCO.

If you need EVV technical assistance and use the Sandata application, please e-mail [RIcustomercare@sandata.com](mailto:RIcustomercare@sandata.com) . If you use a third party application, please e-mail [RIaltevv@sandata.com](mailto:RIaltevv@sandata.com) or refer to the Alt EVV Addendum on the State EVV webpage, <https://eohhs.ri.gov/providers-partners/electronic-visit-verification-evv> .

We appreciate your cooperation with this effort.

Sincerely,

Meg Carpinelli