

RHODE ISLAND DEPARTMENT OF HUMAN SERVICES

Listed below are the address and telephone numbers of the offices of the Department of Human Services in Rhode Island which administer the following programs: Rhode Island Works Program (RIW), Medical Assistance (MA), Adult/Long-Term Care Services (A/LTC), General Public Assistance (GPA), Supplemental Nutrition Assistance Program (SNAP), Child Care Assistance Program (CCAP), and Rehabilitation Services (ORS). All programs are not available at every office. Refer to the reverse side of this form for the office that serves the town in which you live and offers the specific service you are seeking.

| OFFICE | ADDRESS | TELEPHONE |
|---|--|--|
| Cranston Adult Service/Long Term Care Office | Bldg. #55, Howard Avenue, Cranston, RI 02920 | 462-5182 Office |
| Cranston Adult Service/Long Term Care Office Referrals | Bldg. #55, Howard Avenue, Cranston, RI 02920 | 462-6675 Referrals |
| DHS Information Line | | 462-5300 (TTY) 462-3363 |
| Disability Determination Services | 40 Fountain Street., Providence, RI 02903 | 222-3182 (TTY) 222-1389 |
| East Providence Adult Service/Long Term Care Office | Providence Regional Family Center, 206 Elmwood Avenue, Providence, RI 02907 | 415-8459 |
| Katie Beckett Unit (statewide) | 74 West Road, Hazard Bldg. Ground Level, Cranston, RI 02920 | 462-0760 462-0754 |
| Newport Office/Long Term Care Office | Newport Regional Family Center, 272 Valley Road Middletown, RI 02842 | 851-2100 (Toll Free) 1-800-675-9397 |
| Office of Rehabilitation Services Vocational Rehabilitation Services | 40 Fountain Street, Providence, RI 02903 | 421-7005 (Spanish Line) 272-8090 (TTY) 421-7016* |
| Pawtucket Office | 24 Commerce Street, Pawtucket, RI 02860 | 721-6600 (Toll Free) 1-800-984-8989 |
| Providence Nursing Home Long Term Care | 206 Elmwood Avenue, Providence, RI 02907 | 415-8455 |
| Providence LTC – Home & Community Based Services | 206 Elmwood Avenue, Providence, RI 02907 | 415-8524 |
| Providence Office Providence A/LTC Waiver Unit | Providence Regional Family Center, 206 Elmwood Avenue, Providence, RI 02907 | 415-8200 415-8521 (SNAP) (TTY) 222-7032 |
| Rite Care | Information Line | 462-5300 (TTY) 222-2506 |
| Services for the Blind & Visually Impaired | 40 Fountain Street, Providence, RI 02903 | 222-2300 (TTY) 421-7016 |
| South County Family Center | Oliver Stedman Center 4808 Tower Hill Road, Suite G1, Wakefield RI 02879 | 782-4300 (Toll Free) 1-800-862-0222 |
| Veterans Home | 480 Metacom Ave., Bristol, RI 02809 | 253-8000 (ext. 695) (TTY) 254-1345 |
| Warwick Office | 195 Buttonwoods Avenue, Warwick, RI 02886 | 736-1400 (Toll Free) 1-800-282-7021 |
| Woonsocket Office | 450 Clinton Street, Woonsocket, RI 02895 | 235-6200 (TTY) 235-6490 (Toll Free) 1-800-510-6988 |
| Woonsocket Office LTC | 450 Clinton Street, Woonsocket, RI 02895 | 235-6241 |

*Office of Rehabilitation Services has the only TTY connection (421-7016) that is operable

Alternative: Rhode Island Relay - How to Connect: Dial 7-1-1 to use Hamilton Relay in Rhode Island or call one of the toll free numbers listed below:

TTY: 800-745-5555
Voice: 800-745-6575
Speech-to-Speech: 866-355-9213
Spanish-to-Spanish: 866-355-9214

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In the first column below, the 39 cities and towns in Rhode Island are listed. To determine the appropriate DHS office, which serves that city or town, please read across to the column for the particular program in question. The address and telephone number appear on the reverse side.

If you live in one of the communities listed below and would like to apply for or obtain information about the Rhode Island Works Program (RIW), Medical Assistance (MA), Adult/Long-Term Care Services (A/LTC), General Public Assistance (GPA), Supplemental Nutrition Assistance Program (SNAP), and Child Care Assistance Program (CCAP), contact the appropriate DHS office listed below.

| City/Town | RIW | A/LTC | MA | SNAP | GPA | CCAP |
|------------------|--------------|-----------------------|--------------|--------------|------------|------------|
| Barrington | Pawtucket | East Providence A/LTC | Pawtucket | Pawtucket | Pawtucket | Providence |
| Bristol | Pawtucket | Newport A/LTC | Pawtucket | Pawtucket | Pawtucket | Providence |
| Burrillville | Woonsocket | Woonsocket A/LTC | Woonsocket | Woonsocket | Woonsocket | Providence |
| Central Falls | Pawtucket | East Providence A/LTC | Pawtucket | Pawtucket | Pawtucket | Providence |
| Charlestown | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Coventry | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Cranston | Providence | Cranston A/LTC | Providence | Providence | Warwick | Providence |
| Cumberland | Woonsocket | Woonsocket A/LTC | Woonsocket | Woonsocket | Woonsocket | Providence |
| East Greenwich | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| East Providence | Pawtucket | East Providence A/LTC | Pawtucket | Pawtucket | Pawtucket | Providence |
| Exeter | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Foster | Woonsocket | Cranston A/LTC | Woonsocket | Woonsocket | Providence | Providence |
| Glocester | Woonsocket | Woonsocket A/LTC | Woonsocket | Woonsocket | Woonsocket | Providence |
| Hopkinton | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Jamestown | Newport | Newport A/LTC | Newport | Newport | Warwick | Providence |
| Johnston | Providence | Cranston A/LTC | Providence | Providence | Providence | Providence |
| Lincoln | Woonsocket | Woonsocket A/LTC | Woonsocket | Woonsocket | Woonsocket | Providence |
| Little Compton | Newport | Newport A/LTC | Newport | Newport | Warwick | Providence |
| Middletown | Newport | Newport A/LTC | Newport | Newport | Warwick | Providence |
| Narragansett | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| *New Shoreham | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Newport | Newport | Newport A/LTC | Newport | Newport | Warwick | Providence |
| North Kingstown | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| North Providence | Woonsocket | Providence A/LTC | Woonsocket | Woonsocket | Pawtucket | Providence |
| North Smithfield | Woonsocket | Woonsocket A/LTC | Woonsocket | Woonsocket | Woonsocket | Providence |
| Pawtucket | Pawtucket | East Providence A/LTC | Pawtucket | Pawtucket | Pawtucket | Providence |
| Portsmouth | Newport | Newport A/LTC | Newport | Newport | Warwick | Providence |
| Providence | Providence | Providence A/LTC | Providence | Providence | Providence | Providence |
| Richmond | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Scituate | Providence | Cranston A/LTC | Providence | Providence | Providence | Providence |
| Smithfield | Woonsocket | Woonsocket A/LTC | Woonsocket | Woonsocket | Woonsocket | Providence |
| South Kingstown | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Tiverton | Newport | Newport A/LTC | Newport | Newport | Warwick | Providence |
| Warwick | Warwick | Cranston A/LTC | Warwick | Warwick | Warwick | Providence |
| Warren | Pawtucket | East Providence A/LTC | Pawtucket | Pawtucket | Pawtucket | Providence |
| West Greenwich | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| West Warwick | Warwick | Cranston A/LTC | Warwick | Warwick | Warwick | Providence |
| Westerly | South County | Cranston A/LTC | South County | South County | Warwick | Providence |
| Woonsocket | Woonsocket | Woonsocket A/LTC | Woonsocket | Woonsocket | Woonsocket | Providence |

*New Shoreham (Block Island)