



RHODE ISLAND MEDICAL ASSISTANCE PROGRAM

PROVIDER UPDATE

ALL PROVIDERS

PAPER REMITTANCE ADVICE BEING DISCONTINUED

If you are a provider that currently receives a remittance advice in the 835 format and a printed version, **your last printed remittance advice was dated February 12, 2010**. If you are currently only receiving your remittance advice in printed format, **your last printed remittance advice will be dated March 12, 2010**. On this date, the RI Medical Assistance Program will discontinue printing and mailing paper remittance advices. Your remittance advice will only be available for viewing, downloading and/or printing via the Department of Human Services website.

You must have a Trading Partner Agreement on file with RI Medical Assistance before you can access the remittance advice. If you do not have a Trading Partner Agreement with RI Medical Assistance, the application is found at: <http://www.dhs.ri.gov/Portals/0/Uploads/Documents/Public/tpa.pdf>. On page 5 of the form, in the “Check All That Apply” section, please write in “RA on the web” in the empty box.

If you are not sure of your Trading Partner Agreement status, please contact us at 401-784-8100. You may also fax your request to 401-467-9581, to the attention of your Provider Representative. Email inquiries are also acceptable and should be directed to the appropriate Provider Representative at the following addresses:

Representative	Provider Community	Email Address
Sandra Bates	Professional Services	sandra.bates@hp.com
Ann Bennett	Pharmacy Coordinator	ann.bennett2@hp.com
Jeanne Giroux	DME Services	jeanne.giroux@hp.com
Alfred Izzo	LTC/Hospital Services	alfred.izzo@hp.com
Darphine Monroe	Physician Services	darphine.monroe@hp.com
Karen Murphy	Child & Family Services	karen.murphy3@hp.com
Mary Jane Nardone	EDI Coordinator	maryjane.nardone@hp.com

TABLE OF CONTENTS	PAGE
ALL PROVIDERS	1-3

PAPER REMITTANCE ADVICE BEING DISCONTINUED (Continued)

Please be sure to include your National Provider Identifier and/or RI Medical Assistance provider number with all correspondence so that we are better able to assist you.

Thank you for your continued support of the Rhode Island Medical Assistance Program.

To view or download your remittance advice via the DHS Website:

1. Go to www.dhs.ri.gov
2. Click on the **Interactive Web Services** link
3. Enter your assigned Trading Partner Number and password (Note: If you are signing on to the web-site for the first time, you will be prompted to change your password)
4. Click on the **View Remittance Advice** Link
5. Click on the remittance advice you wish to view (Note: Going forward from the initial change-over date, there will be a maximum of four (4) historical remittance advices available on the web-site. Be sure to download and/or print remittance with this in mind.)

CHANGES TO WEB ELIGIBILITY SCREEN

The Web Eligibility Search screen has had some additional fields (last name, first name, date of birth and payer) added to it. The functionality of the screen has not changed for RI Medical Assistance (RIMA) providers. To check eligibility providers will still need the recipient's identification number (social security number).

The changes were done in an effort to recoup otherwise unmatched dollars for costs from federal programs. DHS, along with HP Enterprise Services, will be processing claims for recipients who are NOT Medicaid eligible for programs administered by the Department of Mental Health, Retardation and Hospitals and the Office of Rehabilitation Services. These agencies along with their providers will enter the recipients' program eligibility information into the MMIS via the DHS Interactive Website. That process will generate an MID (non SS#) which the provider will use for billing. The provider will use the Eligibility Search function (entering the Payer or agency, Last Name, First Name and DOB) to obtain the MID.

Unfortunately, at this time, RIMA providers will not be able to use the Name/DOB search functionality to obtain the MID for a RIMA eligible recipient.

LOOKING FOR A NATIONAL PROVIDER IDENTIFIER(NPI)??

Did you know you can quickly and easily look up an NPI for a provider? Simply go to: <https://nppes.cms.hhs.gov/NPPES/NPIRegistryHome.do>. Click on "Search the NPI Registry". Choose either "Search for an Individual Provider" or "Search for an Organizational Provider".

For individual providers, enter their first and last names and address, if available. Click "Search" and the results will be displayed.

For organizational providers, enter the organization's name and address, if available. Click "Search" to obtain the results.

For both individuals and organizations, it is possible to search by name only. The search may return multiple results from which you should be able to find the applicable NPI.

RIMA PROGRAM PROVIDER REPRESENTATIVES

Sandra Bates (401) 784-3832 or sandra.bates@hp.com

Ambulance	Dental
Dialysis Center	FQHC
Free Standing Amb Surg Ctr	Independent Labs
Indian Health Services	Vision

Karen Murphy (401) 784-3888 or karen.murphy3@hp.com

Adult Day Care	Hippotherapy
Assisted Living	LEA Contracted Providers
Case Manager/Social Worker	Lead Center
CEDARR Center Services	Licensed Therapist
CEDARR Direct Services	Local Education Agency
-HBTS & Kids Connect	MHRH
-PASS & Respite	MRDD – Day Program
Children Service	DCYF
CMHC	Psychologist
Other Therapies/PT, OT, SHL	Substance Abuse Rehab
Early Intervention	Waiver Group Homes
Group Practice	

Alfred Izzo (401) 784-8858 or alfred.izzo@hp.com

Eleanor Slater	MH Waiver
EPSDT	Nursing Homes
Free Standing Psych Facility	Outpatient Hospital
Habilitation Group Home	Outpatient Psych Facility
Home Health Skilled Nursing	PACE
Hospice	Personal Care/Homemaker
ICF – MR	Personal Choices
Personal Choice/Hab Case Mgmt	Inpatient Hospital
Meals on Wheels	

Darphine Monroe (401) 784-3879 or darphine.monroe@hp.com

Audiologist	Physician Assistant
Chiropractor	Podiatry
Nurse Practitioner	Pathology
Physician (Anesthesia/OBGYN)	

PHARMACY COORDINATOR

Ann Bennett
(401) 784-3818 or ann.bennett2@hp.com

DME SERVICES

Jeanne Giroux
(401) 784-8826 or jeanne.giroux@hp.com

EDI COORDINATOR

Mary Jane Nardone
(401) 784-3813 or maryjane.nardone@hp.com