



RHODE ISLAND MEDICAL ASSISTANCE PROGRAM

PROVIDER UPDATE

ALL PROVIDERS

DHS LAUNCHES NEW WEB-SITE

The Department of Human Services launched its new website www.dhs.ri.gov on September 24, 2009. Provider information can be found in the left hand column under the header “Medical Assistance Providers” or in “Providers and Vendors” off the home page. All Provider Updates will be posted on the “Provider News & Updates” page.

All new DHS program information can be found on the home page, the “What’s New” page or “Program Updates” page. There is also a button on the left hand navigation for the Medicaid Global Waiver. For program reports, see “Reports & Publication.” The new 2009 Medicaid Expenditure Report is in this section under “Medical Assistance/Medicaid.”

For comments on the website, you can direct your questions or comments to the webmaster. The email is at the bottom, center of the home page.

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IMPORTANT NAME CHANGE

In August 2008, Hewlett-Packard (HP) acquired EDS, claims processor for the RI Medical Assistance Program. On Wednesday, September 23, 2009 the EDS business unit of HP changed its name to HP Enterprise Services in most locations across the country and around the world.

How will that affect health care providers in RI? You probably won't notice much of any change. You'll begin to see the HP logo or the HP Enterprise Services name on correspondence. You'll begin to receive emails from an @hp.com email address rather than an @eds.com address.

The name change emphasizes the business unit's global role as the enterprise technology services component of HP's portfolio. It supports a yearlong effort to transfer to HP the strong services brand equity that EDS has built over nearly 50 years. Additionally, it places the global power and recognition of the HP brand behind EDS's robust technology services portfolio.

While the EDS name and logo are being phased out, the technology services equity we've built over the past decades will remain. This includes the attitude, expertise and commitment to delivering excellence that defined EDS.

The new name reflects HP's commitment to the longtime success of its clients. It also reminds our clients of the enhanced value they now get from the combination of EDS' proven operational excellence PLUS the best-in-class technology of HP.

We deliver the outcomes that matter most ... Yours.

SFY 2010 Medicaid Financial Calendar

Month	LTC/Hospice Due at noon	EMC Claims Due	Cycle Date	EFT Payment
June	6/4/2009	6/5/2009	6/6/2009	6/12/2009
		6/19/2009	6/20/2009	6/26/2009
July	7/9/2009	7/10/2009	7/11/2009	7/17/2009
		7/24/2009	7/25/2009	7/31/2009
August	08/06/2009	08/07/2009	08/08/2009	08/14/2009
		08/21/2009	08/22/2008	08/28/2009
September	09/03/2009	09/04/2009	09/05/2009	09/11/2009
		09/18/2009	09/19/2009	09/25/2009
October		10/02/2009	10/03/2009	10/09/2009
	10/08/2009	10/09/2009	10/10/2009	10/16/2009
		10/23/2009	10/24/2009	10/30/2009
November	11/05/2009	11/06/2009	11/07/2009	11/13/2009
		11/20/2009	11/21/2009	11/27/2009
December	12/03/2009	12/04/2009	12/05/2009	12/11/2009
		12/18/2009	12/19/2009	12/24/2009
		12/31/2009	01/02/2010	01/08/2010
January	01/07/2010	01/08/2010	01/09/2010	01/15/2010
		01/22/2010	01/23/2010	01/29/2010
February	02/04/2010	02/05/2010	02/06/2010	02/12/2010
		02/19/2010	02/20/2010	02/26/2010
March	03/04/2010	03/05/2010	03/06/2010	03/12/2010
		03/19/2010	03/20/2010	03/26/2010
April		04/02/2010	04/03/2010	04/09/2010
	04/08/2010	04/09/2010	04/10/2010	04/16/2010
		04/23/2010	04/24/2010	04/30/2010
May	05/06/2010	05/07/2010	05/08/2010	05/14/2010
		05/21/2010	05/22/2010	05/28/2010
June	06/03/2010	06/04/2010	06/05/2010	06/11/2010
		06/18/2010	06/19/2010	06/25/2010
July		07/02/2010	07/03/2010	07/09/2010
	07/08/2010	07/09/2010	07/10/2010	07/16/2010
		07/23/2010	07/24/2010	07/30/2010

DENTAL PROVIDERS

CODING CORRECTLY FOR EXTRACTIONS AND SUTURING

When billing tooth extractions, please note that according to the Rhode Island Medicaid Dental Policy, all extractions include local anesthesia, suturing if needed, and routine postoperative care.

Billing separately for suturing is NOT allowed.

Procedure code D7910 – Suture of recent small wounds up to 5 cm, procedure code D7911 – Complicated suture – up to 5 cm, and procedure code D7912 – Complicated suture – greater than 5 cm, are reserved for REPAIR OF TRAUMATIC WOUNDS, which is where in the policy these codes are located. Please note that the language of these codes also states, “Excludes closure of surgical incisions.” Billing any suture codes in addition to extraction codes constitutes upcoding, which is considered fraudulent billing, and when found will be recouped, and may also subject your practice to increased scrutiny by the SUR Team (Surveillance & Utilization Review) and/or the Medicaid Fraud Control Unit of the Office of the Attorney General.

If your patient has suffered a traumatic injury, as might occur with a car accident, then it may be appropriate to use the codes for repair of traumatic wounds. It is never appropriate to use these codes in relation to extractions.

If you have any questions regarding this issue or the appropriate billing of any dental codes, please contact your Dental Provider Representative, Sandra Bates, at (401) 784-3832 or via email at: sandra.bates@hp.com.

PHYSICIAN PROVIDERS

Instructions for Billing NDC on the CMS- 1500 Form

As a reminder the Rhode Island Department of Human Services, in accordance with the Deficit Reduction Act of 2005, requires that all Providers, when billing a CPT/HCPC code for a covered outpatient drug, must also submit the appropriate National Drug Code (NDC).

For Electronic Professional Billing:

Upgrade your Provider Electronic Solution (PES) software to version 2.05, which is located at <http://www.dhs.ri.gov/dhs/hipaa/hPES.htm>.

OR

Make the necessary coding changes within your systems, utilizing Loop 2410, segments LIN and CPT. For further guidance on this loop, refer to our Companion Guide located at <http://www.dhs.ri.gov/dhs/hipaa/hcompguide.htm>.

Instructions for Billing NDC on the CMS- 1500 form:

The CMS-1500 form allows for the submission of one NDC per HCPCS detail billed on the claim. If sending NDC/HCPCS information, enter the 5 character HCPCS code that describes each procedure in the un-shaded area of box 24D. Also enter the modifier (up to four, if any) that applies to each procedure code. **HCPC must be entered in un-shaded fields.**

An NDC is required if a physician administered drug is billed. In the shaded area of box 24A, enter “N4” (which is the qualifier that indicates an NDC is being used), followed by the 11 digit NDC (include all leading zeros, the NDC must be 11 digits), followed by the two letter abbreviation for the unit of measurement (see chart below) and the number of units (up to five digits, a decimal and three spaces after the decimal). Do not leave any blank spaces between these elements.

24. A. DATE(S) OF SERVICE						B. PLACE OF SERVICE	C. CPT/HCPCS	D. PROCEDURES, SERVICES, OR SUPPLIES (Explain Unusual Circumstances)				E. DIAGNOSIS	F. CHARGES	G. UNITS	H. RATE	I. NDC	J. RENDERING PROVIDER ID #
From	To	MM	DD	YY	MM	DD	YY	EMG	MODIFIER	POSTER							
N400026064871UN2.000																	
10	01	05	10	01	05	11			J1563				13	500 00	20	N	12345678901 0123456789

Abbreviations for Units of Measurement

- FL.....International Unit
- GR.....Gram
- ML.....Milliliter
- UN.....Unit(s)

To report more than one NDC per HCPC, use the NDC Attachment Form found at http://www.dhs.ri.gov/dhs/heacre/prosvcs/prvforms/ndc_attach_inst.pdf.

Please call Darphine Monroe at 401-784-3879 or e-mail darphine.monroe@hp.com with any questions.

AMBULANCE PROVIDERS

WHEELCHAIR TRANSPORTATION - IMPORTANT REMINDER

Multiple stops during an authorized transport **can not** be billed as a separate transport. If each trip is not a complete round trip, policy only allows billing for the extra mileage.

Examples:

Residence —>Dr. Appointment—>Dr. Appointment—>Residence

Residence —>Dr. Appointment—>Pharmacy—>Residence

Residence —>Dr. Appointment—>Lab—>Pharmacy—>Residence

These transports can only be billed as a round trip. When billing, it must only be billed as two (2) units of procedure A0130. **Billing for a third (or more) unit is not allowed.** However, billing the additional mileage for the extra stop(s) is permitted.

Should you have questions, please contact your EDS provider representative, Sandra Bates, at (401) 784-3832 or via email at sandra.bates@hp.com.