

## Provider Update, January 2009, Vol. 195

### The Department of Human Services Holiday Observations for 2009

The Department of Human Services will be closed on the following days:

New Years Day	Thursday, January 1, 2009
Martin Luther King, Jr. Day	Monday, January 19, 2009
Memorial Day	Monday, May 25, 2009
Independence Day	Friday, July 3, 2009
Victory Day	Monday, August 10, 2009
Labor Day	Monday, September 7, 2009
Columbus Day	Monday, October 12, 2009
Veterans Day	Wednesday, November 11, 2009
Thanksgiving	Thursday, November 26, 2009
Christmas	Friday, December 25, 2009

### Speed Up Your Claims Processing Time

To facilitate processing of your paper claims please be sure to adhere to the following guidelines:

- Ensure that your claims are properly aligned and that pertinent information such as billing provider information and insured ID number are legible
- Typed written claims process more rapidly and reduce the chance of errors
- When billing with an National Provider Identifier (NPI), your Taxonomy number is required. Please note that a Taxonomy number is always preceded by the 'ZZ' qualifier on the CMS-1500 Form.
- Do not staple, paper clip or tape claims together.
- Do not mark up EOB's by highlighting, starring, check marks, etc, this may cause your claim to be processed incorrectly. Please black out any Personal Health Information for recipients other than the one for whom you are filing the claim.

- Please make sure your claim is signed. Typed or stamped names are not acceptable.

## Your Signature Please

DHS and EDS are requiring that all active Medicaid providers sign an updated Provider Agreement. Please note that this requirement pertains to individual providers and to groups, but members within a group do not need to sign an updated Provider Agreement. The addition of item 18 in the Agreement acknowledges the new requirement that providers who receive requests from the Department of Human Services for information about their employer-sponsored health insurance provide the requested documentation to DHS in a timely manner.

As we informed you in the October and November Provider Updates, this requirement is found in Article 17 of the Rhode Island State Budget for State Fiscal Year 2009. The information will be used to determine if Medical Assistance-eligible employees can be enrolled in RIte Share, Rhode Island's Premium Assistance Program.

Please find the Provider Agreement by clicking [here](#).

### **Provider agreements must be completed with signature, date and provider number.**

Incomplete agreements will be returned.  
Mail completed provider agreements to:

EDS an HP company  
ATTN: Barbara Lynch  
PO Box 2010  
Warwick, RI 02887-2010

If you are unable to access the Agreement, please contact your Provider Representative for assistance. Find your Provider Representative on the DHS WEBiste by clicking [here](#):

## Rate Change for Hospice Providers

Effective October 1, 2008, the rates for Hospice Care are as follows:

Code	Description	Rate
T2042	Hospice Routine Home Care: Per Diem	\$140.15
T2043	Hospice Care – Continuous Home Care: Per Hour	\$34.06
T2044	Hospice Inpatient Respite Care: Per Diem	\$152.41
T2045	Hospice General Inpatient Care: Per Diem	\$622.66

If you have any questions or concerns, please contact Kelly Leighton at 401-784-3823 or by clicking [here](#)

### **Notification of Reimbursement Rate Change**

To assist you in getting Prior Authorizations approved in a timely manner, please remember that payments for binaural hearing aids will only be considered when the physician submits justification indicating why binaural hearing aids have a medically necessary application that can not be met with one hearing aid. For example, a person who has uncorrectable blindness and a severe hearing loss would have no means other than binaural hearing aids to detect the direction from which the sound from a potential danger is coming. Keep in mind that a history of binaural hearing aid use is not considered medical justification.

Please contact the DME Provider Representative, Jeanne Giroux, at 401-784-8826 or by clicking [here](#), with your questions