



# SIM Workgroup and Partner Agency Reports

September 2017

## Overview

SIM Staff members provide this report to reflect on the activities that have taken place within our SIM Workgroups and SIM-participating State agencies and to inform our SIM Steering Committee members and Interested Parties of key updates.

## KEY SIM ACCOMPLISHMENTS AND NEWS

- The SIM team has been actively involved in procurement activities for a core set of SIM investments in Integrated Physical and Behavioral Health as well as Patient Engagement.
  1. **Integrated Physical and Behavioral Health.** We are pleased to announce the launch of a new integrated physical and behavioral health initiative. In conjunction with the Rhode Island Department of Health (DOH) and Department of Behavioral Healthcare, Developmental Disabilities and Hospitals (BHDDH), SIM issued an RFP detailing an integrated service delivery model reliant on two Federal funding sources: 1) SIM and 2) Substance Abuse and Mental Health Services Administration (SAMHSA) monies awarded to BHDDH. Through a competitive bid process, Care Transformation Collaborative of Rhode Island (CTC-RI) has received a reward to establish a centralized operation for developing and delivering:
    - a) Three new Community Health Teams (CHTs) in high need areas of the state to assist patients with complicated health conditions. These patients are served primarily by Community Health Centers. (SIM funded)
    - b) 24 screeners, to be hired, trained, and deployed around the state to provide Screening, Brief Intervention, Referral and Treatment (SBIRT) services. SBIRT is an evidence-based practice used to identify, reduce, and prevent substance-use disorders. (SAMHSA funded)
    - c) Delivery of the CHTs and SBIRT screening services through sub-contractors to CTC, with SBIRT screeners working in high volume locations like Emergency Departments.
    - d) SBIRT screeners and peer recovery coaches added to five CHTs: 1) the three new CHTS and 2) two existing CHTs already overseen by CTC-RI.
  2. **Patient Engagement.** The RI SIM grant has three primary components: investment in Rhode Island's Healthcare workforce and practice transformation; increasing data capability and expertise; and engagement of patients and families in their healthcare. Within patient and family engagement, some funds have been specifically designated to address end of life planning and education for patients, families and providers. An RFP was issued inviting interested parties to submit applications for patient engagement projects that address one or more of the physical or behavioral health focus areas outlined in the SIM Integrated Population Health Plan: 1) Obesity; 2) Tobacco Use; 3) Chronic Disease (i.e., heart disease, stroke, and diabetes); 4) Maternal and Child Health; 5) Depression (all severities); 6) Serious Mental Illness (e.g., schizophrenia); 7) Opioid Use Disorders; and 7) Children with Social and Emotional Disturbance.

The procurement process for Patient Engagement has concluded, and our SIM team looks forward to announcing the four awardees at the September Steering Committee meeting.

## **INVESTMENTS IN RHODE ISLAND’S HEALTHCARE WORKFORCE – PHYSICAL & BEHAVIORAL HEALTH PRACTICE TRANSFORMATION**

### **SBIRT Training and Resource Center**

With the SBIRT/Community Health Team project now being implemented, the SBIRT Training Center is in full swing, training SBIRT screeners and others interesting in carrying out SBIRT services in the state. In the past month, the SBIRT Training and Resource Center has conducted training for The Providence Center, scheduled training with five additional SBIRT/CHT partners as well as “The Inner You” and St. Mary’s organizations, and partnered with Thundermist Health Center, East Bay Community Action Program, Comprehensive Community Action Program, and Community Care Alliance to evaluate the community’s need for SBIRT across varying healthcare settings and disciplines. In addition, the “We Ask Everyone” campaign has launched as part of the SBIRT training, providing posters and lapel pins to participants. Development of a youth-focused SBIRT curriculum is being developed for the Rhode Island Chapter of the American Academy of Pediatrics and Rhode Island Student Assistance Services. Planning for an annual SBIRT conference has also commenced. Please contact Chris Donovan-Dorval at 401-626-0169 for more information or to attend or host a training.

### **Child Psychiatric Access Project**

Bradley Hospital’s SIM funded program, PediPRN continues with delivery of child psychiatric consultation services to pediatric primary care practitioners. To date, 57 practices and 337 pediatric primary care practitioners have enrolled. The program has carried out phone consultations on 191 occasions for 156 children and adolescents.

### **Integrated Behavioral Health**

CTC-RI also has been following up on issues identified at an initial billing and coding workgroup held in June, 2017. This workgroup was formed for learning and problem-solving on billing and coding issues that have been emerging as critical to help the IBH participating practices move toward closer alignment of primary care and behavioral health interventions. The workgroup is an opportunity for CTC-RI to gather input from representatives from the health plans, data staff at the practices, as well as behavioral health providers. CTC-RI is continuing to be involved in problem solving efforts regarding the billing and coding issues.

### **PCMH-Kids**

In addition to the nine pediatric practices which are part of the SIM-funded PCMH-Kids initiative, CTC accepted 12 new pediatric practices into CTC-RI’S PCMH-Kids initiative in July, 2017. CTC held a new practice orientation on July 20 where practices had the opportunity to review the orientation resource manual and ask any questions about the deliverable requirements and/or address any other concerns they might have. During the summer, the PCMH-Kids practices worked with the health plans on a common definition of high risk patients. The group has been working on a high risk screening tool to test in the practices.

### **Healthcare Quality Measurement Reporting and Feedback System**

The review committee is continuing its review and hopes to provide a more detailed update in October or November.

## **INCREASING DATA CAPABILITY AND EXPERTISE**

### **HealthFacts RI**

The HealthFacts RI analytics vendor, Abilis, held three visioning sessions with state staff in late July. This provided an opportunity for state staff to speak to their programmatic needs for the business intelligence (BI)

tool to be built on top of the HealthFacts RI database. In the meantime, the analytics vendor is having their access set up for the State Data Center and will now begin modeling the data for use with a Power BI.

A new data submitter, BCBSMA, will be live with data in the extracts as of September 30<sup>th</sup>.

The Data Release Review Board has reviewed and approved 3 external requests for data, and continues to receive and review requests. The team has also fulfilled 4 state agency requests for data.

### **EOHHS Data Ecosystem**

As noted previously, Rhode Island has been accepted into a program with the Actionable Intelligence for Social Policy (AISP) Learning Community. EOHHS and SIM staff will attend the first TA Program meeting on October 3-5, and this training will focus on governance of integrated data systems. EOHHS will be using SIM funds to purchase a very advanced server to set up in the State Data Center to power this project.

### **SIM State Evaluation**

The University of Rhode Island will be sending out a baseline **SIM Culture of Collaboration Survey** for all SIM Steering Committee, Interested Parties, Workgroup, Interagency Team, Vendor Project, and Core Staff Team members to complete in the month of September. **Please keep your eyes out for this survey and take the time to complete it.** This information will be compiled along with qualitative evaluation responses being collected from the various SIM organizational components.

Additionally, the RI State Evaluation Team has reviewed the driver diagram and associated metrics included in the May 2017 Operations Plan for the SIM project. The logic model, drivers, and their metrics appear to be congruent with the operational efforts of the SIM project to date. As we expand and build an evaluation of the Culture of Collaboration, it is quite likely that some of those metrics may be incorporated into the driver diagram to further delineate the impacts that the SIM project is having across the stakeholder groups. Two evaluation plans have been completed for the Overall SIM Evaluation and Child Psych Access Project Evaluation. Three additional evaluation plans are currently being drafted and finalized: Culture of Collaboration, End-of-Life Patient Engagement, and Community Health Teams. SBIRT evaluation is coordinating with the SIM evaluation and has recently operationalized by evaluating the SBIRT training offered by Rhode Island College.

### **OTHER SIM INITIATIVES**

#### **Workforce Transformation:**

Over 200 healthcare providers, educators, policy-makers, and others attended the EOHHS Healthcare Workforce Transformation Summit on June 16, 2017 at the Crowne Plaza Hotel. We're holding follow-up meetings with workforce leaders on the ideas raised at the Summit, as well as recommendations from the Healthcare Workforce Transformation Report, and will be coming up with a specific plan in the next couple months.

#### **SIM Outreach and Engagement**

SBIRT was among the areas of focus for the SIM Interagency Team meetings during the summer:

- Presentation from Rhode Island College on the activities of the SBIRT Training Center which the college is operating with SIM funding.

- Discussion with staff representatives from SAMHSA who were conducting a site visit to Rhode Island to learn more about the BHDDH's SBIRT grant implementation.

Marti Rosenberg arranged meetings with individual Steering Committee members to get their general feedback on SIM activities and their ideas on how remaining SIM funds might be spent to support projects that address priority areas of workforce, population health and/or social determinants of health.

The Rhode Island SIM Quarterly Vendor meeting was held in August, 2017. Vendors provided updates on their SIM-funded projects and discussed opportunities for increased collaborations across SIM initiatives.

During the summer, James Rajotte, DOH and Janie O'Donnell, BHDDH gave a presentation on Rhode Island's CHT/SBIRT project at the National Association of County and City Health Officials (NACCHO) Annual Conference held in Pittsburgh, PA.

## **SIM-PARTICIPATING AGENCY REPORTS**

### **Office of the Health Insurance Commissioner (OHIC):**

In August, the Health Insurance Commissioner approved premium rates for 2018 plans, which will be \$16.7 million dollars lower than what health plans initially requested. In the individual market, rate increases range from 5.0% to 12.1%, in the small group market, rate increases range from 6.0% to 8.1%, and in the large group market, rate increases range from 8.0% to 10.5%. By comparison, insurers in many other states are seeking increases of 20% or greater. The main drivers of 2018 premiums in Rhode Island are:

- Double digit annual increases for prescription drug costs
- Higher hospital outpatient use than in recent years
- The reinstatement of a federal health insurance tax

More information about this year's rate review can be found here: <http://www.ohic.ri.gov/documents/2018-Rate-Announcement-081717.pdf>

OHIC is currently convening its Quality Measure Alignment Review Committee to review current measure sets and to make decisions about changing, adding, or removing measures from the five measure sets (primary care, hospital, ACO, maternity, and behavioral health). The next meeting is scheduled for Friday, September 15th from 8am-10am at the RI Department of Labor and Training.

The annual convening of the Care Transformation and Alternative Payment Methodology Advisory Committees will begin in October. The initial joint meeting will be held Friday, October 6th from 8am-11am at the RI Department of Labor and Training.

For more information about any of these meetings, please email Libby Bunzli at [libby.bunzli@ohic.ri.gov](mailto:libby.bunzli@ohic.ri.gov)

### **Rhode Island Department of Health (RIDOH):**

RIDOH recently received two exciting grants! SIM provided two strong letters of support for these grants, as well as leveraged some resources to bolster these applications:

- As part of the Administration on Community Living's Chronic Disease Self-Management Education grant award, RIDOH is inviting agencies to apply for 15 mini-grants for community-based organizations. These mini-grants will train internal staff in the evidence-based Chronic Disease Self-Management Program and the Chronic Pain Self-Management Program, funding two internal staff from the applicant's organization to be trained in both programs and providing stipends for the newly trained leaders to host three workshops by July 31, 2018. The mini-grant will also cover staff

time for marketing and recruitment. The application is due by October 6th, 2017. Contact [Jasmine.Franco@health.ri.gov](mailto:Jasmine.Franco@health.ri.gov) for more information.

- As part of the Centers for Disease Control and Prevention's Environmental Public Health Tracking Network grant award, RIDOH will leverage the SIM Data Ecosystem to standardize, centralize, and integrate health, exposure, and hazard information from a variety of sources. These data support ongoing efforts to improve tracking of environmental determinants of health and public health ramifications. These data will be made public through a web-based portal and will conform with National standards.

## **Rhode Island Department of Behavioral Healthcare, Developmental Disabilities, and Hospitals (BHDDH):**

### **Recovery Month**

September is Recovery Month and there are three Rally4Recovery events taking place. The largest Rally will be held in Providence on Saturday September 16, 2017 at the Roger Williams National Memorial beginning at 2:00 p.m. with recovery oriented booths, entertainment and a safe kids area. There will also be a Rally in Bristol on Saturday, September 30<sup>th</sup> in the Town Common beginning at 11:00 AM.

### **Youth and Young Adults with Behavioral Healthcare Needs**

Through a grant from the Substance Abuse and Mental Health Services Administration (SAMHSA), the Department's Healthy Transition project is developing a Guide/Roadmap for youth, young adults and their families on the transition from the children's behavioral health system to adult services. This includes all youth, including those who have been involved with DCYF. The intent is to have a guide that will be very accessible and easy to update. BHDDH is also working collaboratively with the state agencies involved in the Children's Cabinet to focus on policy and systems changes for youth and young adults.

### **Center of Excellence at Eleanor Slater Hospital**

This Center of Excellence (COE), opening within the next few weeks, will be operated by CODAC, Inc. The COEs are the cornerstone of Governor Raimondo's Action Plan created by the Governor's Overdose Prevention and Intervention Task Force. CODAC was the first organization in the state to be certified as a COE. Through a multi-disciplinary clinical environment, each COE provides a team of medical, psychiatric, nursing, counseling, and social work staff, along with peer professionals, who work together to address persons' specific treatment needs. Individualized care includes a range of treatment options, including physical and mental status exams at baseline with follow-up exams as needed. The COEs also conduct urine toxicology screenings, provide access to laboratories and undertake procedures related to treatment of the disorder. The treatment of opioid use disorder includes medical procedures for use of FDA approved medications (e.g., buprenorphine products and injectable naltrexone). COEs provide medication services on-site.

### **Upcoming National Prescription Drug Take Back Day: October 28, 2017, 10:00 am to 2:00 pm**

As in previous "Drug Take Back Days" the upcoming event aims to provide a safe, convenient, and responsible means of disposing of prescription drugs, while also educating the general public about the potential for abuse and medications. The Regional Prevention Task Force Coalitions are in the midst of planning these events, and details will be announced soon.