



What is Rhody Health Partners?

Rhody Health Partners is a health care program for adults who have RI Medicaid coverage. It's designed to help you get the care and services you need. With Rhody Health Partners, you enroll in a health plan where you get-

- access to a large network of doctors and health care providers
- information on covered services and community resources and
- great customer service

Who is eligible?

To be eligible for Rhody Health Partners, you must:

- have RI Medicaid coverage only (not Medicare),
- be 21 years old or older,
- live in the community (at home, in assisted living, or in a group home).

Will any of my services or benefits change if I enroll in a Rhody Health Partners health plan?

With Rhody Health Partners, you will continue to get all the services currently covered by RI Medicaid. If you are currently receiving long-term care services through the Department of Human Services, enrolling in Rhody Health Partners won't affect these services.

How does it work?

First, you will receive a letter from the Executive Office of Health and Human Services (EOHHS) letting you know which health plan you are in and the enrollment start date. Then you will receive a health plan card in the mail and information on covered services. Within a few weeks, you will receive a call from the health plan or you can call the health plan directly.

Which health plans participate in Rhody Health Partners?

- UnitedHealthcare Community Plan – (401) 732-7119
- Neighborhood Health Plan of Rhode Island – (401) 459-6020 or 1-800-459-6019

Which specialists can I use in Rhody Health Partners?

You can use specialists that are in the health plan network. If you need information on this, please call the health plan directly. You can also call the Enrollment Help Line at 784-8877 for information.

Do I still keep my white Medicaid card (with the anchor on it)?

Yes, be sure to keep this card. RI Medicaid will continue to cover a few services not covered by the health plan (for example, dental care).

What if I have Medicare or other health insurance coverage?

If you have Medicare or other health insurance coverage, please call the Enrollment Help Line at 784-8877. You will not be eligible to enroll in a Rhody Health Partners health plan.

When will services start?

See the information in the attached letter for your start date. Be sure to keep your white Medicaid card (with the anchor on it) for services covered by RI Medicaid.

If I choose a Rhody Health Partners health plan, can I change my mind later?

Yes. You may switch from Rhody Health Partners to Connect Care Choice (a primary care case management program) for up to 90 days after your start date. After this date, your next opportunity to change programs will be during Open Enrollment.

Can I change health plans?

Yes, you can change health plans for up to 90 days after your start date. After this date, your next opportunity to change health plans will be during an Open Enrollment period. If you would like to change health plans, please contact your health plan for more information.

Can I stay in Medicaid Fee-For-Service?

No. All adults who receive this letter have to choose either a health plan (through Rhody Health Partners) or Connect Care Choice. See the attached Connect Care Choice fact sheet for a list of participating practices. Or call us today to find out more.

For more information

Please call the **Enrollment Help Line: 784-8877**