



Fact Sheet

Transportation Options for Rhode Islanders

For Families and Children

If families do not have transportation available to get to medical appointments, using friends, neighbors and family members is encouraged. If none of these are available, you may be able to get rides from health centers, community agencies or volunteer groups in your area. When none of these options are available, try:

- RI Public Transit Authority (RIPTA), Check www.ripta.com or call (401) 784-9500
- The RIDE Program (401) 461-9760
- Hospital transportation- If you go to the hospital and cannot take the same transportation home, the hospital staff can help you find appropriate transportation. Ask to speak to the social services or emergency department staff.

When none of the options listed above are available or appropriate, non-emergency transportation services may be arranged for transportation to medical appointments. Please call 784-3899 for assistance.

For Persons 60 and Older and Adults with Disabilities:

RI PUBLIC TRANSIT AUTHORITY (RIPTA)

265 Melrose Street, Providence, RI 02907 or online at www.ripta.com

RIPTA Bus Pass Program for Seniors and People with Disabilities

Low-income persons with a disability and elders 65 and above may ride free of charge with a RIPTA No Fare ID Pass. All other persons age 65 and above or with a disability pay full fare during RIPTA peak hours of service (7am-9am and 3pm-6pm) on weekdays and pay 1/2 fare all other times upon presentation of a RIPTA Senior/Disabled ID Pass or a Medicare ID Card. For more information on how to apply, please call 784-9500, ext. 604.

RIde Program

The RIde Program provides transportation services to Rhode Islanders who are 60 years of age and older and adults with disabilities under 60 who meet certain criteria. Transportation is generally available weekdays from 10:00 a.m. to 2:00 p.m. for doctors' appointments, therapy, medical tests, adult day services, kidney dialysis, cancer treatments and congregate meal sites for lunches. There is small fee per ride. Adult day service clients and people who have Medical Assistance (Medicaid) are not charged any fees. Reservations should be made at least seven (7) business days in advance of an appointment. RIde transportation can be booked Monday through Saturday from 8:30 a.m. to 4:30 p.m. For reservations and information on the RIde Program, please call: (401) 461-9760 or 1-800-479-6902.

Transportation through the City or Town Where You Live

Many Rhode Island cities and towns provide transportation to elders and adults with disabilities for shopping, errands and other destinations and purposes. Check with your local city or town to get information about transportation services. You can also call your local senior center to find out about non-medical transportation.

Southern Rhode Island Volunteers/ Seniors Helping Others

Seniors Helping Others is a volunteer organization that provides transportation to medical, dental, and therapy appointments, among other services.

For more information, call (401) 789-2362 ext. 107 or check www.southernrivol.org

RI Executive Office of Health and Human Services

For people who are enrolled in the RI Medicaid Program and can not use any of the services above, please call RI Medicaid Customer Service at (401) 784-8100 for in-state and long distance calls or 1 (800) 964-6211 for in-state toll calls.