

RI Executive Office of Health & Human Services  
Rhode Island Medicaid Program  
Hazard Building #74, 74 West Rd., 1<sup>st</sup> floor  
Cranston, Rhode Island 02920



[date]

[address]

### **Important Information about your MEDICAL ASSISTANCE (Medicaid)**

The RI Medicaid Program is offering you a choice to enroll in one of two new programs for your Medicaid services: **Rhody Health Options** or **Connect Care Choice *Community Partners***. Some people may be eligible to enroll in a third program, **PACE**. All three programs are designed to improve your health care services, coordinate services, and let you know about your options.

You are *not* required to enroll (enrollment is voluntary) but we think you may like some of the new services. We have selected a program for you:

**You will be automatically enrolled Rhody Health Options for your Medicaid services on [date] if we don't hear from you by [date].**

If you are happy with the program we have selected for you, you don't have to do anything. If you would like to switch to a different program, you must call us at the **Enrollment Help Line at 1-401-784-8877 by [date]**.

#### **Please Note:**

- You will continue to receive the services you currently have.
- If you have Medicare, Part D Prescription Drug coverage, or Medicare Advantage, this will not change.
- If you live in an Assisted Living residence or nursing home, this will not change.

#### **Have Questions?**

See the enclosed information. We can talk to you or a family member about your options. If you would like to speak to someone, please call the Enrollment Help Line. Individuals that do not have a family member, health care proxy, or power of attorney and need help making the decision about enrollment, please contact the Long Term Care Ombudsman at (401) 785-3340.

**Enrollment Help Line: 1-401-784-8877, Monday – Friday 8:00 am – 3:30 pm**

