


Comparison Chart

	Rhody Health Options	Connect Care Choice Community Partners	 PACE PACE Organization of Rhode Island
Enrollment	Individuals enroll in Neighborhood Health Plan of RI for their Medicaid services. Ongoing, on a monthly basis.	Individuals enrolled in a Connect Care Choice primary care practice have access to CCC Community Partners services and supports. Ongoing, on a monthly basis.	Individuals enroll in PACE if they meet a “high” or “highest” level of care. Enrollment is done on an individual basis. A recipient must be determined eligible for a level of care need first.
Enrollee’s Age	21 years old or older	21 years old or older	55 years old or older
Provider networks	<ul style="list-style-type: none"> ◦ Health plan participating providers; includes in-plan behavioral health and Long Term Services and Supports (LTSS).* ◦ If a person has Medicare or Medicare Advantage, that will be their primary health insurance. 	<ul style="list-style-type: none"> ◦ Medicaid fee-for-service participating providers; includes behavioral health and Long Term Services and Supports (LTSS).* ◦ If a person has Medicare or Medicare Advantage, that will be their primary health insurance. 	<ul style="list-style-type: none"> ◦ PACE participating providers ◦ A person enrolled in PACE would not be enrolled in original Medicare or Medicare Advantage.
Services provided through Medicaid fee-for-service	Dental LTSS for people with IDD through BHDDH Intensive Behavioral Health through BHDDH Non-Emergency Transportation	Dental LTSS for people with IDD through BHDDH Intensive Behavioral Health through BHDDH Non-Emergency Transportation	No services through Medicaid FFS.
Care Coordination	Periodic health risk assessments; Care Coordination based on level of need.	Periodic health risk assessments; Care Coordination based on level of need.	Periodic health risk assessments; Care Coordination based on level of need.
Nursing home	See health plans’ network on website. www.nhpri.org	Statewide network available. 83 nursing homes participate with Medicaid.	13 nursing homes participate with PACE. See www.pace-ri.org
Enrollment Help Line	(401)784-8877, Monday-Friday 8:00 am – 3:30 pm	(401)784-8877, Monday-Friday 8:00 am – 3:30 pm	(401)784-8877, Monday-Friday 8:00 am – 3:30 pm
Member Services	Neighborhood Health Plan of RI/ Member Services (local) 401-459-6601; (toll-free) 1-855-996-4774	CareLink/ Member Services (toll-free) 1-855-654-4067	PACE - (local) 401-490-6566; (toll-free) 1-877-781-7223

* For members with SPMI, all behavioral health services received through a Community Mental Health Center or BHDDH licensed provider will continue.