

December 31, 2015

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### **IMPORTANT INFORMATION ABOUT MEDICAID**

You are currently enrolled in **The Connect Care Choice/Connect Care Choice Community Partners** Program. This program is **ending January 31, 2016**.

**Your covered services will not change.**

Enrollment in a managed care plan is **required** for certain adults on Medicaid. **Please review the enclosed fact sheet for more information.** As of **February 1, 2016** you will be enrolled in Rhody Heath Partners with Neighborhood Health Plan of Rhode Island (NHPRI).

When you are enrolled, you get:

- ✓ help getting the care and services you need
- ✓ more doctors, specialists, and mental health providers to choose from
- ✓ information on covered services
- ✓ great customer service

You do not have to change your doctor, but you can if you would like to. You will not lose any services when you enroll in Rhody Health Partners.

You will need to use your new health plan card to get medical care on or after **February 1, 2016**. You should receive your health plan card from **NHPRI** in the mail before your enrollment start date. Be sure to also keep your white Medicaid card.

**Please call us today at 401-784-8877 if you have any questions.** We look forward to helping you find the health care services that you need!



### **What is Rhody Health Partners?**

Rhody Health Partners is a new health care program for adults who have RI Medicaid coverage. It's designed to help you get the care and services you need. With Rhody Health Partners, you enroll in a health plan where you get-

- access to a large network of doctors and health care providers
- information on covered services and community resources and
- great customer service

### **Who is eligible?**

To be eligible for Rhody Health Partners, you must:

- have RI Medicaid coverage only (not Medicare),
- be 21 years old or older,
- live in the community (at home, in assisted living, or in a group home).

### **Will any of my services or benefits change if I enroll in a Rhody Health Partners health plan?**

With Rhody Health Partners, you will continue to get all the services currently covered by Medicaid. If you are currently receiving long-term care services through the Department of Human Services, enrolling in Rhody Health Partners won't affect these services.

### **How does it work?**

First, you will receive a letter from the Executive Office of Health and Human Services (EOHHS) letting you know which health plan you are in and the enrollment start date. Then you will receive a health plan card in the mail and information on covered services. Within a few weeks, you will receive a call from the health plan or you can call the health plan directly.

### **Which health plans participate in Rhody Health Partners?**

- UnitedHealthcare Community Plan – 1-800-587-5187
- Neighborhood Health Plan of Rhode Island – (401) 459-6020 or 1-800-459-6019

### **Which specialists can I use in Rhody Health Partners?**

You can use specialists that are in the health plan network. If you need information on this, please call the health plan directly. You can also call the Enrollment Help Line at 784-8877 for information.

### **Do I still keep my white Medicaid card (with the anchor on it)?**

Yes, be sure to keep this card. RI Medicaid will continue to cover a few services not covered by the health plan (for example, dental care).

**What if I have Medicare or other health insurance coverage?**

If you have Medicare or other health insurance coverage, please call the Enrollment Help Line at 784-8877. You will not be eligible to enroll in a Rhody Health Partners health plan.

**When will services start?**

See the information in the attached letter for your start date. Be sure to keep your white Medicaid card (with the anchor on it) for services covered by RI Medicaid.

**Can I change health plans?**

Yes, you can change health plans for up to 90 days after your start date. After 90 days, your next opportunity to change health plans will be during an Open Enrollment period. If you would like to change health plans, please contact your health plan for more information.

**Can I stay in Medicaid Fee-For-Service?**

No. All adults that received this letter have to choose either health plan (through Rhody Health Partners) UnitedHealthcare Community Plan or Neighborhood Health Plan of Rhode Island. Or call us today to find out more!

**For more information**

Please call the **Enrollment Help Line: 784-8877** or check the EOHHS website at [www.eohhs.ri.gov](http://www.eohhs.ri.gov)