



Important Information on Connect Care Choice and Connect Care Choice Community Partners

The Rhode Island Medicaid Program will be transitioning beneficiaries who are currently in the Connect Care Choice and Connect Care Choice Community Partners programs into managed care. Beneficiaries who are affected by this change, received a letter and FAQ from the state informing them that their program is ending and they will be enrolled in a health plan. For more information, see below.

How many people received letters?

3471 adults who have Medicaid coverage and were enrolled in Connect Care Choice (CCC) or Connect Care Choice Community Partners (4CP) received letters.

- **2807** individuals have dual coverage (Medicare and Medicaid) or have Medicaid and receive long-term services and supports. They will be enrolled in the *Rhody Health Options* program through Neighborhood Health Plan of RI (NHPRI)/UNITY, effective February 1, 2016. Individuals will be automatically enrolled in NHPRI if we do not hear from them by January 11, 2016. This is *not* a mandatory enrollment. If a person wants to remain in Medicaid Fee-For-Service for their Medicaid services, they can. People with dual eligibility will not see any change in their Medicare services. If they are enrolled in a Medicare Advantage plan or have a Part D Prescription Drug Plan, these will not change.
- **664** individuals who have Medicaid only will be enrolled in *Rhody Health Partners* with Neighborhood Health Plan of RI or UnitedHealthcare Community Plan, with effective dates of January 1 or February 1, 2016. This *is* a mandatory enrollment. Individuals cannot go back to the Medicaid Fee-For-Service system and have to enroll in a health plan. They do have the option to switch to a different health plan from the one they were assigned. Please note that both health plan offer the same covered benefits.

Will my doctor and other providers be in the health plan's network?

Yes. Both NHPRI and UHC contract with the primary care physician practices that participated in the CCC and 4CP Programs. Both NHPRI and UHC have large provider networks.

Will a beneficiary's benefits change?

No. There is no change to covered benefits. All members will continue to receive their health care services. The state is working closely with the health plans to ensure continuity of care. Both NHPRI and UHC offer care management programs.

Who should a Medicaid beneficiary call if they have questions?

Please call the

Enrollment Help Line at (401) 784-8877, Monday- Friday 8:00 am – 3:30 pm.

For questions about Neighborhood Health Plan of RI, call 1-800-459-6019 (TTY 711). For questions about UnitedHealthcare Community Plan, call 1-800-587-5187 (TTY 711).

Where can I get copies of the consumer letters and FAQs that were sent?

You can find a link to the letters/FAQs on the EOHHS website home page at www.eohhs.ri.gov