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PRESS RELEASE

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RI Medicaid Plans Receive High Ratings

from the National Committee for Quality Assurance

CRANSTON, R.I. (September 21, 2017) – The Executive Office of Health and Human Services (EOHHS) announced today that the three health plans with a Medicaid presence in Rhode Island: Neighborhood Health Plan of Rhode Island, Tufts Health Plan, and UnitedHealthcare Community Plan, have all received high ratings from the National Committee for Quality Assurance (NCQA).

“This is great news for Rhode Island,” Patrick Tighe, Rhode Island’s Medicaid Director said. “We are fortunate in Rhode Island to have three of the top performing plans in the country serving over 280,000 Medicaid members in Rhode Island.”

“The most recent NCQA results reinforce our ‘member first’ philosophy and the bond we and our providers have with our members: Neighborhood was the only Rhode Island plan to earn ratings of 4 or higher in every NCQA category,” said Peter Marino, Neighborhood’s President & CEO. “Even more impressive, Neighborhood is one of only six plans in the country to earn an overall 4.5 rating for three years in a row. We’re thrilled to be a crucial part of our home state’s Medicaid program, where we focus on the needs of our members and their families every day.”

“The consistently high quality ratings we receive each year from the NCQA reflect the hard work of our employees as well as our collaborative provider community to ensure our Medicaid plan offers high value to our members and meets their needs,” said Helene Forte, Vice President of Emerging Markets who is leading the Medicaid expansion for Tufts Health Plan. “We look forward to bringing this same high quality service to Rhode Islanders.”

Rhode Island has contracted with Neighborhood Health Plan of RI and UnitedHealthcare Community Plan since 1994. Tufts Health Plan is new to the state this year and its new Rhode Island Medicaid plan, RITogether, is not yet rated. However, its Massachusetts plan is rated 4.5 out of 5. All three health plans have been consistently ranked among the top Medicaid health plans in the country for many years.

Medicaid members enrolled in Rite Care, Medicaid Expansion, and Rhody Health Partners have the opportunity to change health plans, if they choose, during the Open Enrollment period running now through October 31, 2017. Members can call HealthSource RI at 1-855-840-4774 to learn more about their Open Enrollment options.

NCQA evaluated nearly 300 Medicaid plans. Only 10 Medicaid plans across the country received the 4.5 rating. To Learn more about the NCQA, visit: <http://www.ncqa.org/about-ncqa>.

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