



Community Health Team RI Starts February 1, 2016

New Program for Adults with Medicaid Fee-For-Service Coverage

Program Description

There's a NEW Primary Care Case Management (PCCM) program for adults who have Medicaid coverage who will now have access to care management services. Currently, these Medicaid members do not receive care management and are not enrolled in a health plan. The new program, called Community Health Team RI, will be administered by CareLink. Members will be able to receive help with:

- Navigating the health care system
- Care management, client advocacy, and health education
- Working with a person's primary care doctor
- Links to community resources

The program is voluntary. A person can disenroll at any time on a monthly basis. The state will auto-enroll eligible individuals into the new program unless a person calls to opt out.

Eligibility

- Has Medicaid Fee-For-Service coverage
- Is determined by EOHHS to be at high risk or at risk of becoming high risk medically
- Is not currently receiving care management services

When Will Program Start?

February 1, 2016

How Does a Person Enroll?

Eligible individuals will receive a letter in the mail from EOHHS. If they do not want to join, they need to call the Enrollment Help Line (see below) to opt out on a monthly basis.

For More Information

For more information or to disenroll, please call the Enrollment Help Line at (401) 784-8877. See the attached [consumer letter and FAQ](#) for more information.

<PLEASE SEE BACK OF FACT SHEET>

Another Group of Adults with Medicaid Fee-For-Service Will Be Disenrolled From Connect Care Choice Community Partners

There are approximately 1,400 adults who were previously enrolled in either the *Connect Care Choice (CCC)/ Connect Care Choice Community Partners (4CP) Program* that do not qualify for enrollment in the Rhody Health Partners (RHP) or Rhody Health Options (RHO) managed care programs. Since the CCC/4CP Programs are ending on January 31, 2016, they will no longer have care management services from this program. The following are some important points:

- A person's Medicaid coverage is not changing
- A person does not have to change doctors
- If they were receiving care management from a Connect Care Choice nurse, that will change
- They may access to care management from the nurse in their doctor's office

See the attached [consumer letter](#) and [script for EOHHS Info Lines](#) for more information. If they have questions, they can call the **DHS Info Line at 462-5300**, Monday – Friday 8:30 am -4:00 pm.