

RI Executive Office of Health & Human Services  
Rhode Island Medicaid Program  
Hazard Building #74, 74 West Rd., 1<sup>st</sup> floor  
Cranston, Rhode Island 02920



January 15, 2016

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Dear Beneficiary,

### **Important Information about a New Medicaid Program - Community Health Team RI**

The RI Medicaid Program is offering you enrollment in a new Primary Care Case Management program called Community Health Team RI. This program is designed to improve your health care services.

The program will provide you with a Community Health Team (CHT) who will work with your Primary Care Provider. The CHT understands the communities they serve, provides client advocacy, health education, outreach to health resources and health system navigation.

You will automatically be enrolled in the Community Health Team RI program to receive these enhanced services effective February 1, 2016. **Please review the enclosed fact sheet for more information.**

This program is voluntary, we think you may like these services. If you do not want to be in this program you can Opt Out. If you want to Opt Out we need to hear from you by **February 10, 2016.**

Your covered services will not change. You will still receive your Medicaid services.

You do not have to change your doctor.

**If you have questions or choose to Opt Out call the Enrollment Help Line at 1-401-784-8877.**

**We look forward to helping you receive the services you need to stay well.**

## What is The Community Health Team Rhode Island?

Community Health Team RI is a new health care program for adults who have RI Medicaid coverage. It's designed to help you get the care and services you need. **CareLink** is the agency who will provide you with these services.

- Works with your Primary Care Provider
- Provides Client Advocacy
- Health Education
- Outreach to Health Resources
- Health System Navigation
- A team who understands the communities they serve

## Who is eligible?

To be eligible for Community Health Team RI, you must:

- Have RI Medicaid coverage
- Live in the community
- Not be in a care management program
- Could benefit from a care management program
- If enrollment criteria is met you will be automatically enrolled
- Option to Opt Out monthly

## Will any of my services or benefits change if I enroll in The Community Health Team RI Program?

With Community Health Team RI, you will continue to get all the services currently covered by Medicaid.

## How does it work?

First, you will receive a letter from the Executive Office of Health and Human Services (EOHHS) letting you know you are eligible for the program and the enrollment start date. Then you will receive a call from the Community Health Team. The Community Health Team will work with you to understand how they can help you get the care and services you need.

## Which specialists can I use in The Community Health Team RI Program?

You can use specialists that accept your Medicare or Medicaid. Please call the Enrollment Help Line at 784-8877 to learn which specialists accept Medicaid.

## Do I still keep my white Medicaid card (with the anchor on it)?

Yes, be sure to keep this card. RI Medicaid will continue to cover your services..

## When will services start?

See the information in the attached letter for your start date. Be sure to keep your white Medicaid card (with the anchor on it) for services covered by RI Medicaid.

## Can I stay in Medicaid Fee-For-Service?

Yes.

## For more information

Please call the **Enrollment Help Line: 784-8877** or check the EOHHS website at **[www.eohhs.ri.gov](http://www.eohhs.ri.gov)**