

1/25/2018

Dear Provider:

Sandata is pleased to announce the release of version 6.9.23 of the Santrax® Agency and Payor Management systems.

Maintenance Information

Sandata will deploy this update to the system on Thursday, February 1, 2018 at 9:30 PM Eastern Time (ET). The maintenance will take 3 (three) hours, ending at 12:30 AM ET on Friday, February 2, 2018.

During this time:

- * The system will be unavailable.
- * Field Staff who call in and call out, should continue to call in and call out.
- * Field Staff, using Mobile Visit Verification (MVV) on a mobile device, will be able to log in or out using the device.
- * Calls will continue to be collected, but they will not be sent to the agency databases until the maintenance is complete.
- * There will be alerts sent during the time the system is down.

Release Notes

Note: Release Notes will be sent to your agency within the next week.

If you have any questions or comments, please contact Sandata Customer Care using your agency's designated phone number or email.

Best Regards,

Sandata Customer Care
Sandata Technologies