



Executive Office of Health and Human Services

May 16, 2016

The Executive Office of Health and Human Services (EOHHS) and Rhode Island Medicaid will be implementing an Electronic Visit Verification (EVV) System for Home Health Agencies. EVV is a telephone and computer system that records the time your caregiver starts and ends delivering services to you.

Beginning June 1, 2016, the EVV system will be required for all home health providers. This change will not have any impact on your current services.

Once EVV is implemented, your caregiver will need your permission to use your home telephone, if available. Your caregiver will need to call a toll-free number when he or she starts and completes services.

EVV is a program that ensures you are receiving the correct care by the correct person at the appropriate time.

If you have any questions, please feel free to contact your home health provider.