

# Rhode Island Third-Party/Alternate (Alt.) EVV Provider Checklist

**Dear Third-Party/Alternate Electronic Visit Verification (EVV) Provider,**

The Rhode Island Executive Office of Health and Human Services (EOHHS) would like to remind you that the countdown to the 21<sup>st</sup> Century Cures Act Compliance Date is soon approaching. To ensure no interruption of claims payments for all eligible Electronic Visit Verification (EVV) services, each EVV claim must have an associated EVV visit record for payment. As we countdown the final months for Cures Compliance, EOHHS is providing a checklist of activities that you will need to complete to be prepared and ensure EVV compliance.

## **Complete Your Third-Party Integration Testing**

- You and your vendor should be finishing the testing integration process with the Sandata Aggregator.
- Any provider who has not yet started the third-party/Alt. EVV integration progress or if your third-party/Alt. EVV system will not be ready by January 1<sup>st</sup>, you are required to complete the Sandata Agency Management System (SAM) self-paced training to ensure that you are in compliance. All providers who will be using the SAM EVV system are required to complete the self-paced training by **November 16<sup>th</sup>**. If you will be using the SAM EVV system until your third-party/Alt. EVV system is ready, please reference the SAM Provider Checklist for an outline of activities that you will need to complete by January 1<sup>st</sup>, 2021 to avoid an interruption in claims payment.
- The last step of the testing process requires providers to complete a brief self-paced Aggregator training. Sandata's Customer Care team will provide you the URL for the training during the testing process.

## **Request Production Credentials**

- After the Aggregator training has been completed, you will need to e-mail Sandata's Alt. EVV Customer Care team at [rialt evv@sandata.com](mailto:rialt evv@sandata.com) and request production credentials which will allow login to the Sandata Aggregator. A copy of the Aggregator training completion certificate should be attached to the email as verification that training has been completed. Production credentials for the Sandata Aggregator will be different than the credentials used for testing

## **Begin Sending EVV Data and Confirm Live Data in Aggregator**

- Complete login steps for the Sandata Aggregator.
- Now you are ready to begin sending over EVV visit data to the Aggregator.

## **Stay Up to Date**

- Make sure you stay in the loop with the latest EVV updates. EOHHS sends updates and communications via e-mail as well as post them to the Rhode Island EVV website. [http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification\(EVV\).aspx](http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification(EVV).aspx). If your e-mail contact information has changed, please contact Meg Carpinelli via e-mail at [Margaret.Carpinelli@ohhs.ri.gov](mailto:Margaret.Carpinelli@ohhs.ri.gov)