

Introduction

Sandata Mobile Visit Verification (MVV) is an online application installed on a smart phone or tablet device, allowing a caregiver to start and end a client visit without requiring the use of the client’s home telephone. The Sandata MVV app requires a connection to the internet via an Internet Service Provider (ISP) or Wi-Fi connection to transfer data to the Santrax Agency Management or Electronic Visit Verification (EVV) system.

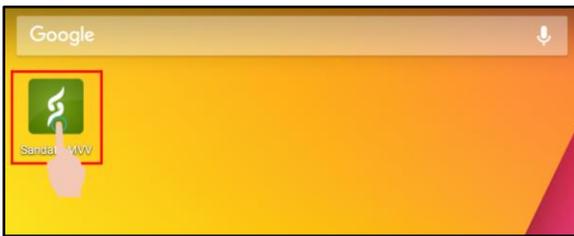
Disconnected Mode

The Sandata MVV application has the ability to run even while not connected to the internet. This is called **Disconnected Mode**. Sandata MVV will save all data, and will transfer that data to Santrax Agency Management once the tablet connects to the internet. While in Disconnected Mode: visits can be completed for patients that have an established schedule in SAM; you can start and finish unscheduled visits for patients you have previously serviced.

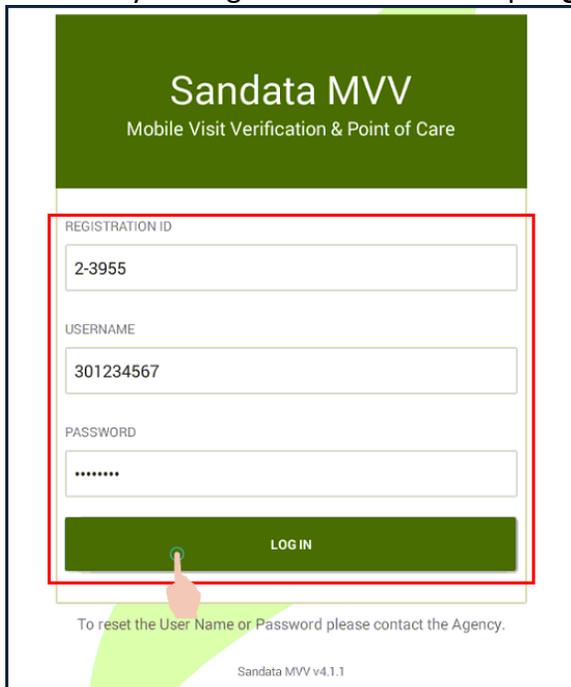
Important: The saved data will be lost if the device is powered off while in Disconnected Mode before the information is submitted online. Be sure not to power off the device prior to reconnecting to the internet.

Log In to Sandata MVV

1. Tap the **Sandata MVV** icon to launch the Mobile Visit Verification (MVV) Application.



2. Enter your Login Credentials and tap **Log In**.



3. Signal Strength
Sandata MVV will notify you on log in if your signal strength is weak. Tap **Continue** to proceed to the app.

