



<b>EVV Provider Meeting</b>		
<b>12/18/2019</b>	<b>11:00am</b>	<b>Teleconference</b>
<b>Meeting called by</b>	<b>Meg Carpinelli</b>	
<b>Type of meeting</b>	<b>Follow up on EVV</b>	
<b>Facilitator</b>	<b>Meg Carpinelli</b>	
<b>Note taker</b>	<b>Meg Carpinelli</b>	
<b>Attendees-State</b>	Meg Carpinelli Hector Rivera Steve Corvese	
<b>Attendees</b>	William Hodge-Sandata Aixa Pina- Sandata  Specialty Home Issa Marie Bayada MAS Staffing Independence Health Services A Caring Experience DXC Health Care Services of RI Hope Nursing Home Care Comfort Home Care Services Eric Rivera Kelechi Agwunob Community Care Nurse, Inc. Gleason Medical Services, Inc. Cowesett Home Assisted Daily Living Nursing Placement Inc. Ocean State Home Health Care, Inc. Summit Management Group Maxim Healthcare Cedar Crest Home Care Advantage H&T Medical Royal Middletown Nursing and Rehab Center Carol Ogbomo Health Care Services Capitol Home Care (a few wireless numbers with no names attached were also dial in. 50 total attendees)	



Agenda Topic 1	
Discussion	EVV Implementation Delay
Conclusions	<p>Recently, it was determined that not all Managed Care Organizations would be able to meet the timeframe the State of Rhode Island has been working toward, 1/1/2020. RI Medicaid is working diligently to move this important work forward with our Managed Care Organizations as quickly as possible; however, a delay in implementation will be necessary.</p> <p>Those currently using the EVV closed (SAMS) system should still continue to use this system for their Fee for Service claims; however, new implementations for the closed system and the Third Party Aggregator (also known as the Open System, which will allow providers to contract with a vendor of their choice), will be delayed and we will be adjusting the timeline according to the new implementation date, which is now looking to be the end of the 1<sup>st</sup> quarter of 2020. Without a delay, there could be an undue burden on the providers. Providers who are currently engaged in Third-Party testing with Sandata and would like to continue with implementation testing, are welcome to continue with those efforts. We will still be supporting testing and configurations during this time. We will be delaying the closed system training until closer to the re-implementation date. The additional time will provide more opportunity for testing, training and supports that will lead to a smooth roll out for all populations, including MCO, Fee for Service, Personal Choice or Self-Directed Services.</p>
Agenda Topic 2	
Discussion	T1000 Code
Conclusions	The State of Rhode Island contacted each Managed Care Organization with a request to provide all codes they currently bill personal care and homemaker services under. The T1000 code was provided to the State by the MCO's; therefore, it has been included.
Agenda Topic 3	
Discussion	Will additional paper documentation still be required once EVV is rolled out?
Conclusions	<b>Meg to follow up with Program Integrity to verify.</b>
Agenda Topic 4	
Discussion	Who do we contact at Sandata if we are encountering problems?
Conclusions	For providers who are using the current Sandata closed systems (also known as the SAMS system), you can email <a href="mailto:Rlcustomercare@sandata.com">Rlcustomercare@sandata.com</a> with any questions. Please make note of the ticket number you are provided and if you do not receive an answer



	<p>please send ticket number to Meg Carpinelli (<a href="mailto:Margaret.Carpinelli@OHHS.RI.GOV">Margaret.Carpinelli@OHHS.RI.GOV</a>) for escalation.</p> <p>If you are going to be using a third-party vendor, you can email <a href="mailto:RIAltEVV@sandata.com">RIAltEVV@sandata.com</a> . Please make note of the ticket number you are provided and if you do not receive an answer please send ticket number to Meg Carpinelli (<a href="mailto:Margaret.Carpinelli@OHHS.RI.GOV">Margaret.Carpinelli@OHHS.RI.GOV</a>) for escalation.</p>
<b>Agenda Topic 5</b>	
<b>Discussion</b>	Discussion that there were problems with Sandata Billing (reimbursement rate issues).
<b>Conclusions</b>	Meg asked if this was still an on-going issue, as it has not come up nor are there any tickets open around this issue. Meg asked if there continues to still be an issue, please email <a href="mailto:Rlcustomercare@sandata.com">Rlcustomercare@sandata.com</a> and cc Meg with the information.
<b>Agenda Topic 6</b>	
<b>Discussion</b>	Provider indicated that there was a problem with the testing process.
<b>Conclusions</b>	For information on credentialing and testing process for EVV, please visit the State of Rhode Island EVV page ( <a href="http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification(EVV).aspx">http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerification(EVV).aspx</a> ), and click on Provider Meeting Minutes and Project Implementation Updates

Meeting ended 11:39am