



Dear Provider:

Sandata is pleased to announce the release of version 8.1.7 of the Sandata Electronic Visit Verification systems.

If the functionality is not automatically available, please contact your Sales Representative or Customer Care for additional information.

**Maintenance Information**

Sandata will deploy this update to the system on Thursday, November 15, 2018, 2018 at 9:30 PM Eastern Time (ET). The maintenance will take 4 (four) hours, ending at 1:30 AM ET on Friday, November 16, 2018.

During this time:

- Sandata EVV will be unavailable.
- All other Sandata systems will be available.
- Field Staff who call in and call out, should continue to call in and call out.
- Field Staff, using Mobile Visit Verification (MVV) on a mobile device, will be able to log in or out using the device.
- Calls will continue to be collected, but they will not be sent to the agency databases until the maintenance is complete.
- There will be no alerts sent during the time the system is down. Alerts will function normally once the maintenance is complete.

Best Regards,

**Sandata Customer Care**

Sandata Technologies  
26 Harbor Park Drive, Port Washington, NY 11050

