



Santrax[®] Agency Management and Santrax[®] Payor Management 6.9.36

Release Date: Thursday, October 11, 2018
UNIVERSAL RELEASE NOTES

The content of the enclosed Release Notes is dependent upon final Quality Assurance validation. If you have any questions or concerns about the content therein, please contact Customer Care at your agency's designated telephone number. The final version will be available in your online library post-release.

Valued Provider:

We are now including all items in the release notes. They may or may not apply to your configuration. In reviewing the notes below, please refer to the "prerequisites" line which indicates the required functionality, product, or audience associated with the item. If the functionality is not automatically available, please contact your Sales Representative or Customer Care for additional information.

Billing	2
Reports	2
Global	2



BILLING

1. NY MEDICAID DENIAL MODIFICATIONS.

Modifications were made to ensure users can submit previously denied claims as original claims. Users now have the ability to change the invoice status to 'Billable-05' and change the status of individual line items to '01-Open'. After making these changes, users then re-invoice and resubmit the and the ICN will not be included.

Prerequisite: NY Medicaid

2. SUPERVISING STAFF NPI MODIFICATIONS.

The **Report Supervising staff NPI** checkbox is now the **Report Supervising Staff Name and NPI** checkbox (**Billing > Payors > EDI Settings**). When either the **Include Rendering Physician in the 2420A Loop** or **Include Rendering Staff Name/NPI in 2420A Loop (Billing > Payors > EDI Settings)** checkboxes are selected, selecting the **Report Supervising Staff Name and NPI** (also located on the *EDI Settings* tab) checkbox includes the name and NPI (National Provider Identifier) of the clinical manager into Loop 2420A of the 5010-x12 billing format.

NOTE: Supervising Staff name is mapped to the **Clinical Manager** on the client's admission.

Prerequisite: None

REPORTS

3. ACTIVITY REPORT BY PAYER MODIFICATIONS.

Added a **Client Totals** column to the *Activity Report by Payer* report (**Reports > Billing**). This column displays the total number of clients billed per payer.

Prerequisite: None

4. BILLING REVIEW BY CLIENT REPORT MODIFICATIONS.

Added a new column, **Actual Service Hours**, to the *Billing Review by Client* report. This column displays the total unrounded hours of service for a visit based on Santrax call-in and call-out times on the schedule.

Prerequisite: None

GLOBAL

5. MERGE CALL TO SCHEDULE MODIFICATIONS.

Modifications were made to ensure that users have the option to manually merge calls on visits, with the exception 'Assigned Staff Updated by Caller', when the calls have the same client and at least one of the calls has a staff member assigned.

Prerequisite: Update schedule with Calling Staff