



Rhode Island Medicaid Program

PROVIDER *update*

Volume 281

June, 2016

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interactive
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THIS MONTH'S FEATURED ARTICLES

RI Medicaid Member ID Conversion



Member ID numbers are changing

*See page 4 for
important information*

RI Medicaid Provider Revalidation



*Next wave of providers required to
revalidate will receive notification
soon!*

*See page 3 for
important information*

Prior Authorization Required for Home Care Services



*See page 5 for
details*



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subject line of your email.

In addition to the
Provider Update, you will also
receive any updates that relate to
the services you provide.



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RI Medicaid Customer Service Help Desk for Providers

Available Monday—Friday
8:00 AM-5:00 PM
(401) 784-8100
 for local and long distance calls
(800) 964-6211
 for in-state toll calls



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Revalidation of RI Medicaid



OHHS and Hewlett Packard Enterprise are revalidating Provider Enrollment information for the next group of enrolled Medicaid providers that are active and have submitted a claim since January 1, 2015.

The provider types in the next wave of Revalidation are as follows:

Dentist	Podiatrist
Skilled Nursing	Freestanding Dialysis
Early Intervention	Substance Abuse Rehab
CMHC/Rehab Option	Habilitation Group Home
Severely Disabled Pediatric Homecare	BHDDH Behavioral Health Group
Personal Care Aide/Assistant	Co-Located Connect Care Choice
BHDDH DD Agencies	

The Provider Enrollment Unit will soon outreach to the above groups of providers. Providers will receive two letters for the re-validation process. The first letter contains a pre-determined Tracking ID. The second letter contains the password information. Providers are asked to log into the [Provider Enrollment Portal](#) with this Tracking ID and Password to verify the information that is currently in the Medicaid Management Information System within 35 days of the notification letter. Watch for more details in upcoming issues of the *Provider Update*.

If you have moved your office location recently but have not notified us, please ensure that Medicaid has your most current address by completing the form here:

<http://www.eohhs.ri.gov/Portals/0/Uploads/Documents/provcoi.pdf>

To assist providers with the electronic revalidation process, a training session was held at the Provider Training Days on April 27, 2016.

If you were not able to attend, the training slides are available on the Revalidation section of the [Enrollment Page](#) of the EOHHS website.

If you do not receive your letters or have questions while completing your enrollment verification, please contact our Customer Service Help Desk at (401) 784-8100 for in-state and long distance calls or (800) 964-6211 for in-state toll calls .



Provider Training Days

Thank you to all of the providers who attended our Provider Training Days on April 27 and 28. Over 300 providers attended various sessions over the two days.

Thank you also for taking the time to complete the feedback survey. Your responses help us to improve our events.



Attention: All Providers

Member ID Conversion

This summer, RI Medicaid will convert member ID numbers, currently 9 digit social security numbers, to a randomly generated ten digit ID number. With the volume of cards to be distributed, new ID cards will be sent to beneficiaries in waves.

Providers may still enter the social security number in the Healthcare Portal when verifying eligibility. When the eligibility response is returned, the new number will be listed for the beneficiary's ID.

Enter Social Security Number if new member ID unavailable.

Make note of new 10 digit ID number from eligibility response.

Eligibility Verification Response [Back to Eligibility Verification](#) [Expand All](#)

Verification Number 2013099012345

Recipient Information	
Recipient ID	0876543210
Birth Date	12/21/1986
Date of Death	
Recipient Name	John Doe
Gender	Male

Benefit Plan Details				
Plan Name	Effective From Date	Effective To Date	Base Deductible	Message
Categorical and Fee for Service	08/15/2012	08/15/2012	\$0.00	Message Text

Service Type Code Details - Covered	
Service Type Code #1	
Service Type Code #2	
Service Type Code #3	
Service Type Code #4	
Service Type Code #5	
Service Type Code #6	

Service Type Code Details - Not Covered	
Service Type Code #1	
Service Type Code #2	
Service Type Code #3	
Service Type Code #4	
Service Type Code #5	
Service Type Code #6	

Managed Care Details	
Managed Care #1	
Managed Care #2	
Managed Care #3	
Managed Care #4	
Managed Care #5	
Managed Care #6	

Managed Care Service Type Code Details - Covered	
Service Type Code #1	
Service Type Code #2	
Service Type Code #3	
Service Type Code #4	
Service Type Code #5	
Service Type Code #6	

Providers should make note of the new ID number, as well as request that the beneficiary produce the new card when it arrives. In addition, there will be a dual window for claims processing, during which either the 9 digit or 10 digit ID will be accepted. Providers will be notified of the date when the dual processing for claims will end, and only the new 10 digit ID will be accepted.

Attention: Home Care Providers

Adult Home Care Services S5125 and S5130

As part of the Reinventing Medicaid initiative, the Executive Office of Health and Human Services (EOHHS) has updated the way prior authorizations are processed for Home and Community Based services. This prior approval update is for those RI Medicaid beneficiaries that are eligible for these services through the Core, DEA, Preventive and Habilitation programs.

Effective June 1, 2016, home care services will require that the Prior Authorization (PA) for adult home care services **S5125, S5125 U1, S5130 (personal care/homemaker) and T1000 (private duty nursing)** be in the claims processing system for the claim to process. The RI Medicaid beneficiary’s case worker is responsible for sending those authorizations to Hewlett Packard Enterprise (HPE).

- If there is no PA in the system when a claim is submitted, the claim will be placed in a *Suspend* status for 30 days.
- If after the 30 days a PA has not been sent by the case worker, the claim will then be placed in a *Denied* status.
- Claims may be resubmitted once the PA is in the system.
- Prior authorizations can be verified in the Healthcare Portal

PRIOR AUTHORIZATION STATUS RESULTS						
PA Number	1608100001	External PA	0555999999	Item	1	
Begin Date	01/03/2016	End Date	01/09/2016	Revenue		
Procedure		Modifiers		Status	APPROVED	Revenue Status Date
Units	Requested	Authorized	Used			03/21/2016
	10	40	0			
PA Number	1608100001	External PA	0555999999	Item	2	
Begin Date	01/10/2016	End Date	01/16/2016	Revenue		
Procedure		Modifiers		Status	APPROVED	Revenue Status Date
Units	Requested	Authorized	Used			04/08/2016
	10	40	0			



The units are the total units approved for one week span Sunday through Saturday.
 When billing, the dates of service cannot cross weeks.
 Total hours are indicated under “Requested”
 Total units (15 minute units) are indicated under “Authorized”.

Claims billed for procedure/modifier combinations containing the U9 modifier (defined as High Acuity) will continue to require the beneficiary to have an active client acuity segment and this PA process will not affect or change that requirement. The High Acuity approval will not be seen on the Healthcare Portal.

Providers received training on the new Prior Authorization process at the Provider Training Days on April 27th. Information is also included in the webinars offered on June 1 and June 2.

Attention: Home Care Providers

Submission of Claims

Providers are encouraged to participate in a webinar for Home Care Providers which will explain the process for claim submission through the Healthcare Portal. Claims created using the EVV system must be submitted through the Healthcare Portal using the Upload function.



There are two opportunities to participate conveniently from your facility:

June 1, 2016 10:00-11:00 AM

Or

June 2, 2016 12:00-1:00 PM

To reserve a space:

Please email deborah.meiklejohn@hpe.com.

Please include your agency name,
and the session you would like to attend.

You will receive a confirmation email with instructions for participating in the webinar.

Electronic Visit Verification (EVV)

Resources for Providers

EVV resources for providers have been added to the EOHHS website at:

<http://www.eohhs.ri.gov/ProvidersPartners/ElectronicVisitVerificationEVV.aspx>.

A checklist for Pre "Go-Live" Activities has also been posted to the website. The checklist contains readiness steps for providers, office staff, and caregivers.

[To access the checklist, click here.](#)

Attention: Home Stabilization Providers

EOHHS is pleased to announce that Home Stabilization services will now be offered to RI Medicaid beneficiaries. Home Stabilization services help people to live as independently as possible in the community. Clients will receive coaching and support to maintain their tenancy in the community and to be empowered to live more independently.

Agencies who wish to become a Certified Home Stabilization Provider through RI Medicaid should contact Linnea Tuttle to obtain the Certification Standards and an application to become a Certified Home Stabilization Provider.

Contact:
Linnea Tuttle
Office: 401-462-6278
Fax: 401-462-4266
Email: linnea.tuttle@ohhs.ri.gov

Once agencies are certified, then they can enroll in the RI Medicaid program with Hewlett Packard Enterprise (HPE) using the [Healthcare Portal](#). Questions about enrollment can be directed to Karen Murphy at (401) 784-8004 or karen.murphy3@hpe.com.



Program Integrity: Self-Audit Toolkits

CMS Resources

The Centers for Medicare and Medicaid Services (CMS) website contains informational materials for all healthcare professionals. The Program Integrity section of the website contains materials that are presented as guidelines intended to educate physicians and other healthcare professionals on the importance of self-audit practices.

The website contains booklets and factsheets as resources for self-audits, as well as provider specific toolkits, including toolkits for behavioral health, home and community based services, hospice care, personal care, and nursing homes, among others. Other more general toolkits are also available.



To access the complete list of [Self-Audit Toolkits, click here.](#)

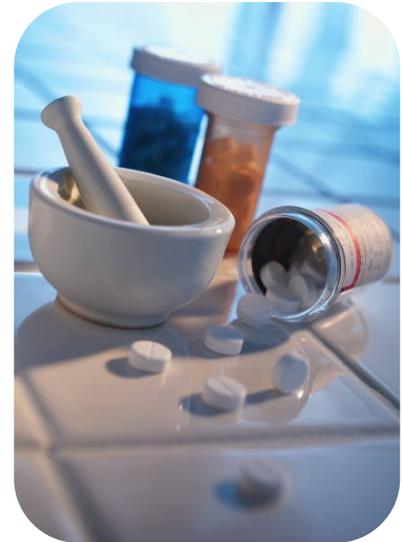
Pharmacy Spotlight

Meeting Schedule:

Pharmacy & Therapeutics Committee
Drug Utilization Review Board

2016 Meeting Dates

June 7
August 30
December 13

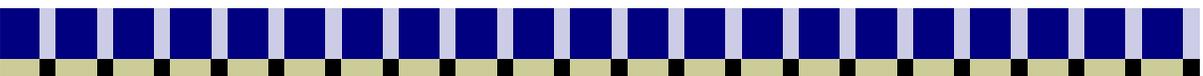


The next meeting of the
Pharmacy & Therapeutics Committee (P&T)
is scheduled for:

Date: June 7, 2016
Registration: 7:30 AM
Meeting: 8:00 AM
Location: Hewlett Packard Enterprise
301 Metro Center Blvd.,
Suite 203
Warwick, RI 02886
[Click here for agenda](#)

The next meeting of the
Drug Utilization Review (DUR) Board
is scheduled for:

Date: June 7, 2016
Meeting: 10:30 AM
Location: Hewlett Packard Enterprise
301 Metro Center Blvd.,
Suite 203
Warwick, RI 02886
[Click here for agenda](#)



Pharmacy Spotlight

Medicaid Rebateable Drug Manufacturer Reminder

Only those drug products that are manufactured by pharmaceutical companies that have signed a rebate agreement with CMS pursuant to the Omnibus Budget Reconciliation Act of 1990 will be reimbursed. Please check the CMS website below to be sure the NDC submitted is from a pharmaceutical company that has signed a rebate agreement.

<https://www.medicaid.gov/medicaid-chip-program-information/by-topics/benefits/prescription-drugs/medicaid-drug-rebate-program.html>

Pharmacy Spotlight

Policy Update

Medications for the Treatment of Hepatitis C

Pre-Authorization Guidelines



April 15, 2016

Hepatitis C has been identified as a significant etiology of chronic liver disease, associated co-morbidities, need for liver transplant and death. These guidelines are specific for the use of Solvaldi® (sofosbuvir), Olysio® (simeprevir), Harvoni® (ledipasvir and sofosbuvir) and Viekira Pak™ (ombitasvir, paritaprevir, ritonavir and dasabuvir).

Additional medications or drug classes receiving FDA approval for the treatment of Hepatitis C will require separate review. Additional guidelines will be promulgated as needed.

[General Approval Guidelines](#)

RI Medicaid Drug Prior Authorization Forms

The RI Medicaid prior authorization (PA) program includes a Preferred Drug List (PDL) where Non-Preferred agents require a PA. There are also other medications or classes of medications that require clinical PAs. Some medications have a specific PA form with unique criteria relevant to that drug.

To ensure a quick turnaround time for your PA request please check the list of forms and select the form most appropriate for the drug you are requesting. Using the correct form first, means you will not have to waste your time doing it a second time.

Forms for prior authorization approval are available at the EOHHS Website:

<http://www.eohhs.ri.gov/ProvidersPartners/GeneralInformation/ProviderDirectories/Pharmacy/PharmacyPriorAuthorizationProgram.aspx>.

Can Pharmacies Bill for Administering Vaccines?

No. Billing for administering vaccines is submitted through the medical side of the Medicaid Program. For more information on vaccines go to:

<http://www.eohhs.ri.gov/News/ProviderNewsUpdates/ProviderUpdatesArchive2007-2015/January2008Volume183.aspx>



Transforming Clinical Practice Initiative (TCPI)

Preparing for the future

The Rhode Island Quality Institute's Transforming Clinical Practice Initiative (TCPI) grant award from CMS provides an opportunity for clinical practices to receive customized technical assistance, free of charge, in preparation for changes that will occur with new payment models.

RIQI has already partnered with over 1000 clinicians to provide technical assistance with tools, information, and network support needed to improve quality of care, increase patients' access to information, and spend health care dollars more wisely. Practice transformation support is at NO cost to you and gives you access to a practice facilitator, quality improvement professionals, peer-to-peer learning, educational opportunities, coaching, and mentoring.

There are 340 spaces still available. If you would like to learn more, email us at info@riqi.org, and a member of our TCPI team will contact you.

Meaningful Use for Medicaid Practices

Learn about Meaningful Use Measures and Security Risk Assessments

Please join us for this in-person event where RIQI's Sue Dettling will provide an overview about Meaningful Use changes and challenges for 2016 and what it means for your practice. Our discussion will focus on meeting the Health Information Exchange measure (Objective 5) for patient referrals/transitions to another provider or setting of care. This session will also feature an expert from a leading security vendor to discuss what you need to know about Security Risk Assessments – required for each year you attest to Meaningful Use. Staff from the RI EOHHS will also be on hand to answer questions about the RI EHR Incentive Program and MAPIR.

This program will be offered on two dates:

Friday, June 10th

Thursday, June 16th

9:00 AM – 10:30 AM

**Hewlett Packard Enterprise
301 Metro Center Blvd, Warwick 02886
Suite 203**

Register Here

<http://tinyurl.com/hegr2xn>

PERM Provider Education Series

The Centers for Medicare & Medicaid Services (CMS) will host four Payment Error Rate Measurement (PERM) provider education sessions during FY 2016. The purpose is to provide opportunities for the providers of the Medicaid and Children's Health Insurance Program (CHIP) communities to enhance their understanding of specific provider responsibilities during the PERM cycle.

The PERM program is designed to measure improper payments in the Medicaid Program and the Children's Health Insurance Program (CHIP), as required by the Improper Payments Information Act (IPIA) of 2002 (amended in 2010 by the Improper Payments Elimination and Recovery Improvement Act or IPERA, and the Improper Payments Elimination and Recovery Improvement Act of 2012 IPERIA).

Education session participants will learn from presentations that feature:

- The PERM process and provider responsibilities during a PERM review
- Recent trends, frequent mistakes, and best practices

The presentations will be repeated for each session. You will have the opportunity to ask questions live through the conference lines, via the webinar, and through the dedicated PERM Provider email address at: PERMProviders@cms.hhs.gov

Presentation materials will be posted as downloads on the Providers tab of the PERM website at: <http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html> .

Both the audio and interactive webinars are being conducted using the WebEx platform.
Education Session dates:

Tuesday, June 21, 2016 3:00—4:00 PM EST
Wednesday, June 29, 2016 3:00-4:00 PM EST
Tuesday, July 19, 2016 3:00-4:00 PM EST
Wednesday, July 27, 2016 3:00-4:00 PM EST

[For full details and login instructions, click here.](#)

CMS encourages all participants to submit questions not addressed in the session to our dedicated PERM Provider email address at: PERMProviders@cms.hhs.gov or, you may also contact your State PERM Representatives with any questions and for information about education and training in your state.

Please check the CMS Website and PERM Provider's page regularly for helpful education materials, FAQs, and updates at <https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html> .

If you have any questions, please contact Sally McCarthy at (401) 784-3813
or by email: sally.mccarthy@hpe.com.

RI Medicaid EHR Incentive Program Update

MAPIR 5.7 Upgrade & 2015 MU Attestation Deadline



On Monday, May 9th MAPIR will be available to accept 2015 and 2016 Meaningful Use attestations in accordance to the modified 2015-2017 Meaningful Use rule changes issued by CMS on December 15, 2015. **The deadline to submit 2015 meaningful use attestations is July 9, 2016.**

Please be aware that 2016 is the last year to sign up for the RI Medicaid EHR Incentive program. Therefore, we are accepting first year AIU (Adopt, Implement or Upgrade) applications for program year 2016.

Please also note that Eligible Hospital meaningful use attestations will not be accepted until we upgrade our MAPIR system to version 5.8. We project this upgrade to be completed in early fall of 2016. This upgrade will allow eligible hospitals to attest to the new 2015 – 2017 Stage 2 Modified Meaningful Use measure program requirements.

Feel free to email ohhs.ehrincentive@ohhs.ri.gov with any RI Medicaid EHR Incentive program questions.

2016 Is the Last Year to Participate

Program Year 2016 is the last year providers can start to participate in the RI Medicaid EHR Incentive program. Providers who do not apply for program year 2016 for the Rhode Island Medicaid EHR Incentive program will not be allowed to continue to earn future EHR Incentives. Up to \$63,750 of annual incentives can be earned by eligible providers who demonstrate meaningful use of certified EHR until the program sunsets in 2021. However, if you don't participate by program year 2016, you will not be able to participate at all.

Click [here](#) for more information about the requirements for the program and how you can earn a Medicaid EHR Incentive with your certified EHR! For those providers who have participated in past years and may have skipped years, you can continue to participate until 2021. Contact us by [email](#) for any questions you may have.

In Case You Didn't Know

When you log into MAPIR, you will see the following message that explains how to proceed with your 2015 & 2016 program year attestation:

**** ATTENTION ****

IMPORTANT INFORMATION BELOW

MAPIR is now available to accept 2015 and 2016 Eligible Provider attestations that meet the new 2015 – 2017 Stage 2 Modified Meaningful Use measure program requirements. The deadline to submit 2015 Meaningful Use attestations is **July 9, 2016.**

Eligible Hospital meaningful use attestations will not be accepted until we upgrade our MAPIR system to accept the new 2015 – 2017 Stage 2 Modified Meaningful Use measure program requirements. Please plan accordingly as we plan to provide the new upgrade in early fall of 2016.

Feel free to email ohhs.ehrincentive@ohhs.ri.gov with any questions.

We appreciate your patience and understanding and please do not hesitate to email us with any questions.

Attention: Inpatient Hospital Providers
**Inpatient DRG and NICU
Payment Changes**



As part of Rhode Island's Reinvent Medicaid Initiative reductions were proposed to the level of reimbursement for inpatient hospital services. State Plan Amendments reflecting these proposed changes were subsequently submitted to the Centers for Medicare and Medicaid Services (CMS) for approval.

CMS recently completed its review and has approved the following two State Plan Amendments:

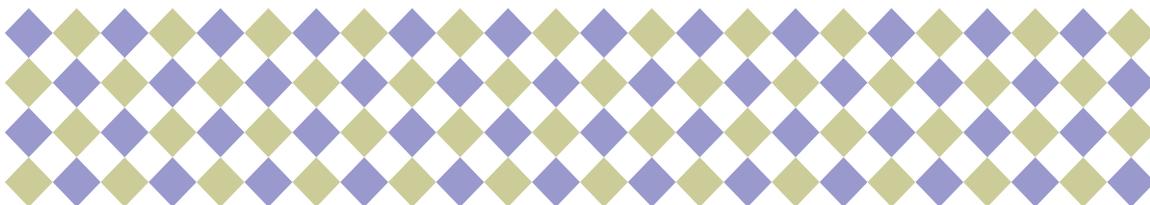
1. Reduce the inpatient hospital DRG Base Rate by 2.5% to \$10,770.00 effective for admissions on or after 12/1/2015; and
2. Reduce the Rhode Island policy adjustor for NICU DRGs 581-1 through 639-4 to 1.25 effective for admissions on or after 10/1/2015.

These changes will result in the reprocessing of the following previously paid claims:

- a. NICU claims with admission dates on and after 10/1/2015;
- b. All other inpatient hospital claims with admission dates on and after 12/1/2015.

The [DRG calculator located on the EOHHS website](#) will be updated soon to reflect these changes. The adjustment will be reflected on the May 20, 2016 financial.

If you have any questions, please contact the Customer Service Help Desk at (401)784-8100 or your Provider Representative.



National Safety Month

National Safety Council

The National Safety Council sponsors National Safety Month annually in June, to raise awareness that injuries are the leading cause of disability for people of all ages and the leading cause of death for Americans ages 1 to 44.

National Safety Month can raise awareness of important safety issues such as:

- Medication safety and prescription painkiller abuse
- Driving, biking, and working safely
- First aid and emergency preparedness
- Preventing slips, trips, and falls

Many resources are available to help providers promote safety to their clients. Below is a sample of resources found at <https://healthfinder.gov/nho/JuneToolkit2.aspx#links>.

[Keeping Track of your Medicines](#)

[Emergency Supply Checklist](#)

[Home Fall Prevention Checklist](#)

[Learn First Aid](#)

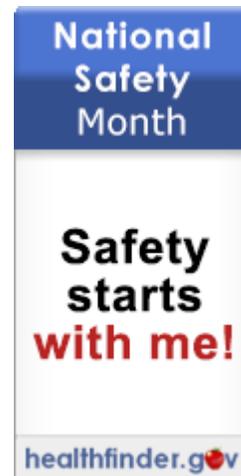
[Protect your Child from Injury](#)

[Driver Safety](#)

In addition, each week in June, the National Safety Council will be providing downloadable resources highlighting a different safety topic.

- **Week 1:** Stand Ready to Respond
- **Week 2:** Be Healthy
- **Week 3:** Watch Out for Dangers
- **Week 4:** Share Roads Safely

For access to these resources, sign up at <http://safety.nsc.org/nsm>.
You will receive free access to posters, tip sheets and other resources to spread safety messages to clients.



RI Medicaid

SFY 2017 Payment and Processing Calendar

SFY 2017 Financial Calendar

Month	LTC Claims due at Noon	EMC Claims due by 5:00 PM	EFT Payment
July	07/07/16	07/08/16	07/15/16
		07/22/16	07/29/16
August		08/05/16	08/12/16
	08/11/16	08/12/16	08/19/16
		08/26/16	09/02/16
September	09/08/16	09/09/16	09/16/16
		09/23/16	09/30/16
October	10/06/16	10/07/16	10/14/16
		10/21/16	10/28/16
November		11/04/16	11/11/16
	11/10/16	11/11/16	11/18/16
		11/25/16	12/02/16
December	12/08/16	12/09/16	12/16/16
		12/23/16	12/30/16
January		01/06/17	01/13/17
	01/12/17	01/13/17	01/20/17
February		01/27/17	02/03/17
	02/09/17	02/10/17	02/17/17
		02/24/17	03/03/17
March	03/09/17	03/10/17	03/17/17
		03/24/17	03/31/17
April	04/06/17	04/07/17	04/14/17
		04/21/17	04/28/17
May		05/05/17	05/12/17
	05/11/17	05/12/17	05/19/17
		05/26/17	06/02/17
June	06/08/17	06/09/17	06/16/17
		06/23/17	06/30/17
July	07/06/17	07/07/17	07/14/17
		07/21/17	07/28/17

[Payment and Processing Calendar](#) can also be found on the EOHS website.

Attention: DME Providers

Emergency Response Systems, Home Modifications, and Specialized Supplies & Medical Equipment for Rhody Health Partners and Options

Effective July 1, 2016, emergency response systems (PERS), home modifications, and specialized supplies and equipment will be in-plan for Rhody Health Options and Rhody Health Partners. Claims for dates of service 7/1/2016 and after must be submitted to the appropriate managed care plan based on the beneficiary's enrollment.

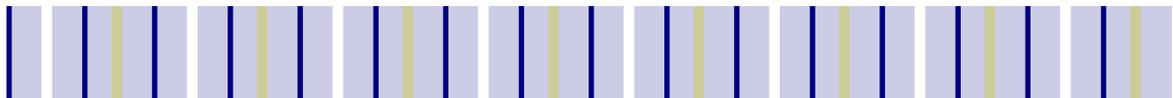
Examples of procedure codes included in this change are:

- S5160** Emergency Response System: Installation and Testing
- S5161** Emergency Response System; Service Fee, Per Month
- S5165** Home Modifications; Per Service
- T2028** Specialized Supply, Not Otherwise Specified, Waiver
- T2029** Specialized Medical Equipment, Not Otherwise Specified, Waiver

Please contact the appropriate managed care plan for billing and code information.

Neighborhood Health Plan : 401-459-6000

United Healthcare: 877-842-3210



Attention: PES Users

PES Upgrade 2.09

An upgrade to the Provider Electronic Solutions (PES) Software is now available on the EOHHS website. The upgrade to Version 2.09 includes both a change in the logo and a change in the temporary password. The temporary password is for providers installing the software for the first time only.

You should upgrade to version 2.09 at your earliest convenience. Remember, upgrades must be done sequentially. Version 2.08 must be installed before upgrading to 2.09.

[Click here for the PES software upgrade and installation instructions.](#)