



Rhode Island Medicaid Program

PROVIDER *update*

Volume 258

July, 2014

THIS MONTH'S FEATURED ARTICLES

Inside this issue:

NPI Project	2
NPI—Q&A	3
Healthcare Portal	4
ICD-10	7
Pharmacy Spotlight	8
Changes to Transportation Services	10
PERM	11
RI REC Sponsors NCQA-PCMH Event	12
CurrentCare	13
EHR Incentive Program	14
Provider Training and Education	15
SFY 2015 Payment and Processing Schedule	16

Have you heard?

Interactive Web Services is changing!

See page 2 for all the details and the schedule for informational sessions.



The New Healthcare Portal is Coming!

See pages 4–6 for full article and important information for all providers



New Feature: Pharmacy Spotlight

This month, a new feature is added especially for Pharmacy providers.

See page 8



IMPORTANT UPDATE FOR ALL PROVIDERS: NPI Enhancement Project

Interactive Web Services is Changing !



Interactive Web Services (IWS) allows providers to access information including eligibility, claim status inquiries, prior authorizations and other business actions. IWS is accessed from the EOHHS website by those providers registered as Trading Partners. To access IWS, providers enter their Trading Partner ID and password. Once in the system, the user verifies their Provider ID to access their information.

On July 26, the implementation of the NPI (National Provider Identifier) Enhancement Project will change that. Providers will still access the IWS with a Trading Partner ID, but to utilize the business actions, they **MUST** select their NPI, and then select the Provider Type and Taxonomy. Provider ID numbers will no longer be allowed.

Exceptions to this change include the following:

- Pharmacy providers who do not have taxonomy numbers will enter NPI and Provider Type.
- Atypical providers who do not qualify for an NPI or taxonomy will continue to use their Provider ID.

Please enter a valid NPI, Provider Type, and Taxonomy combination.

NPI: Provider Type: Taxonomy:

It will be critical for providers to select their NPI, and then select the correct provider type and taxonomy combination to utilize the business actions, such as eligibility and claim status. The above screenshot illustrates how important the correct combination will be in accessing the business actions.

Many providers took advantage of the webinars held in late May and early June to learn more about how this change will impact them. As the implementation date approaches, RI Medicaid is holding additional webinars to demonstrate how to access the business actions once the change takes place.

WEBINAR DATES/TIMES

July 18	10 :00 -11:00 AM
July 21	10 :00 -11:00 AM
July 23	10:30 - 11:30 AM
July 25	3:00 - 4:00 PM

To register for a webinar, send an email to deborah.meiklejohn@hp.com listing "NPI" in the subject line of your email. Be sure to indicate the session you are registering for. Spaces are limited. You will receive a confirmation of your registration.

Q and A



This section will feature Frequently Asked Questions from providers.

NPI Enhancement Project

For: All Providers using the Interactive Web Services (IWS)

Q: When do I need to begin using my NPI, Provider Type and Taxonomy instead of my Medicaid ID number?

A: The change takes place on **July 26, 2014**.

Q: What if I do not remember the taxonomy code(s)?

A: That information is on your original letter from NPPES (National Plan & Provider Enumeration System). You would have received this letter when you applied for your NPI (National Provider Identifier). If you cannot locate this letter, you can visit the [NPPES website](#). Enter your NPI, and you will be able to view the taxonomy code(s).

Q: Will all my NPIs be listed?

A: Yes, all of the NPIs, provider types, and taxonomy codes associated to your Trading Partner ID will be listed in the drop down boxes.

Q: When searching for information, do I enter the performing provider's information or the billing entity's information?

A: You will enter the billing provider NPI, provider type, and taxonomy.

For more *questions and answers* from our recent webinar series, [click here](#).

Would you like to receive the monthly *Provider Update* delivered electronically to your Inbox?

To add your email to the electronic mailing list, please send an email to deborah.meiklejohn@hp.com.

Please put "Subscribe" on the subject line of your email. Also include your Provider Name and NPI, as well as the primary type of service you provide.



RI Medicaid Customer Service Help Desk for Providers

Available Monday—Friday

8:00 AM-5:00 PM

(401) 784-8100

for local and long distance calls

(800) 964-6211

for in-state toll calls

Healthcare Portal

Important Information for All Trading Partners

On page 2 of this **Provider Update**, you read about the NPI Enhancement Project, as the first step leading to the new Healthcare Portal. The Healthcare Portal will replace the existing IVS system with a more user friendly format.

The Healthcare Portal, which will be implemented later this summer, will utilize an **online Trading Partner enrollment process**, instead of a paper application.



As part of the transition, **existing Trading Partners** (Providers, Clearing Houses, and Billing Agents) **will be required to complete the online registration process** through the RI HPES Healthcare Portal. This process will be necessary to establish access to the new HC Portal and to gain accessibility to the Online Web Services (*including but not limited to Claims Status, Eligibility Verification, and File Exchange*).

In addition, **future changes** to established trading partners, such as **adding a provider**, will also be done electronically through the portal, rather than using the Trading Partner Change/Add form.

New Trading Partners (providers, clearing houses, and billing agents) who will exchange electronic data with the RI Medicaid Program will need to enroll on the portal and then register on the RI HPES Healthcare Provider Portal.

All Trading Partners (providers, clearing houses, and billing agents) will be responsible for establishing and maintaining their Trading Partner associations with the appropriate covered NPI(s) as well as identifying specific NPI(s) for which the Trading Partner will be receiving the providers X12 outbound transactions. A Trading Partner is limited to their list of covered providers when accessing claim status as well as other Online Web Services.

These changes will take place in August.

Healthcare Portal: *What you can do to be ready!*

For Providers– What you need to know:

- Your current Trading Partner Number (Your User ID for IWS –begins with “60”)
- Your associated NPI(s), tax ID, and the NPI(s) for which you receive 835/277U transactions
- Your Trading Partner Name—as it was originally enrolled. If you are unsure of the correct name, please send an email to riproviderservices@hp.com and include the following:
 - * Type **TP Name Request** in the subject line of your email
 - * In the email, include your **Trading Partner ID** number, and **facility address**
 - * If your email address does not reflect your facility name, (ex. jane@yahoo.com) the request must be submitted on letterhead, and sent as an attachment to the email

For Clearing Houses / Billing Agents - What you need to know:

- Your current Trading Partner Number (Your User ID for IWS –begins with “60”)
- Your tax ID, and the NPI(s) for the providers that are covered under your Trading Partner Agreement, the provider NPI(s) for which you receive 835/277U transactions
- Your Trading Partner Name—as it was originally enrolled. If you are unsure of the correct name, please send an email to riproviderservices@hp.com and include the following:
 - * Type **TP Name Request** in the subject line of your email
 - * In the email, include your **Trading Partner ID** number and **facility address**
 - * If your email address does not reflect your facility name, the request must be submitted on letterhead, and sent as an attachment to the email

**Attention!**

ATTENTION CLEARING HOUSES AND BILLING AGENTS:

Registration in the new Healthcare Portal requires that your identity is validated. As mentioned above, you will need to enter your current Trading Partner ID, your name, and your Tax ID.

To prepare for this process, we are requiring that all clearinghouses and billing entities provide their tax identification number or FEIN to RI Medicaid before **July 2nd**. Failure to provide this information by the deadline will cause a delay in claim submission.

Please send an email listing your Trading Partner ID number, the name under which you are registered as a Trading Partner, and your Tax ID to riproviderservices@hp.com.

Healthcare Portal: *What you need to know!*



All providers, clearing houses, billing entities, and other users of the IWS must register in the Healthcare Portal to have access to the information needed to conduct business.

RI Medicaid will offer support to help you through this process:



Notification of the training schedule will be sent electronically to our mailing list. To subscribe, send an email to deborah.meiklejohn@hp.com.

Our training calendar is posted on the EOHHS website on the [Training and Education](#) page.

[Providers & Partners](#) > [Provider Training and Education](#)

Provider Training and Education Training Schedule

Providers and billing entities are encouraged to check this page often, beginning mid-July, for the updated Healthcare Portal training schedule .

Information for all Providers Transition to ICD-10



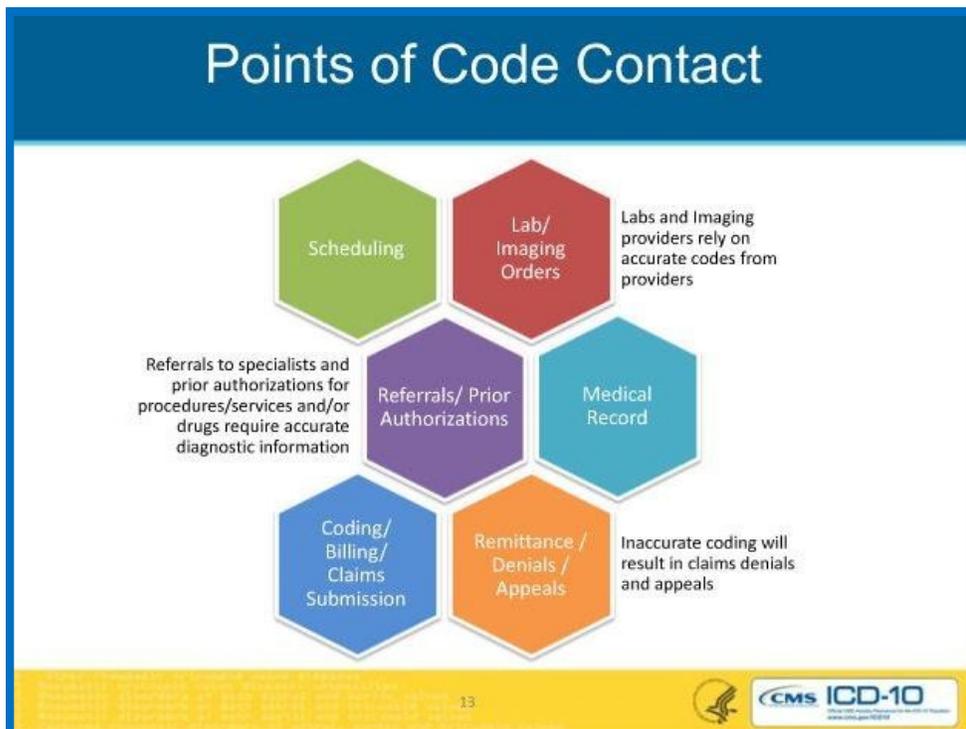
Although the implementation date for ICD-10 has been delayed, providers are encouraged to use this extra time to continue preparation to be ready for this transition.

Over the next few months, the *Provider Update* will outline steps you can take, so that your preparation stays on track!

Step 1:

Conduct a Readiness Assessment

- Have you started to think about how this will impact your practice or facility?
- Do all members of your staff know about the upcoming transition to ICD-10?
- Have you thought about the impact on your processes? (see the graphic from CMS below)



For more information, visit the [ICD-10 page](#) on the [EOHHS website](#). You can also find helpful planning tools on the CMS sponsored website: [Road to 10](#).

Pharmacy Spotlight

A new feature in the *Provider Update*

The *Provider Update* now includes a new feature titled "Pharmacy Spotlight". This column focuses on changes to the Preferred Drug List (PDL) and benefit changes for recipients.

It will also include any updates to the claims processing system for RI Medicaid Fee-for-Service pharmacy providers as well as tips and answers to frequently asked questions.



**The next meeting of the
Pharmacy & Therapeutics Committee (P&T)
is scheduled for:**

Date: August 26, 2014

Registration: 7:30 AM

Meeting: 8:00 AM

Location: HP Enterprises Services
301 Metro Center Blvd., Suite 203
Warwick, RI 02886

[Click here for agenda](#)

**The next meeting of the
Drug Utilization Review (DUR) Board
is scheduled for:**

Date: August 26, 2014

Meeting: 10:30 AM

Location: HP Enterprises Services
301 Metro Center Blvd., Suite 203
Warwick, RI 02886

[Click here for agenda](#)

DIRECTIONS to HP Enterprise Services

From New York and Points South:

Take 95 North to EXIT 12
Merge onto EAST AVE./RI 113E. Turn LEFT onto
GREENWICH AVE.
Turn RIGHT onto METRO CENTER BLVD.
301 METRO CENTER BLVD. is on the RIGHT.
Take elevator to the 2nd Floor, Room 203

From Providence, Boston and Points North:

Take 95 South to Exit 12A (Route 113E)
Merge onto Route 113E. Turn LEFT onto
GREENWICH AVE.
Turn RIGHT onto METRO CENTER BLVD.
301 METRO CENTER BLVD. is on the RIGHT.
Take elevator to the 2nd Floor, Room 203



Pharmacy Spotlight —continued

The following chart lists the classes that were reviewed at the June 3, 2014 Pharmacy and Therapeutic Committee Meeting for RI Medicaid Fee-for-Service. The chart shows the resulting impact to the Preferred Drug List for each reviewed class.
The changes are effective July 1, 2014.

<p><u>Analgesics, Narcotics Long Acting</u> methadone Tablet added to preferred agents methadone Concentrate (Oral) added to non-preferred agents methadone Sol Tablet added to non-preferred agents methadone Solution (Oral) added to non-preferred agents</p>	<p><u>Analgesics, Narcotics Short Action</u> No Changes to the PDL</p>
<p><u>Antibiotics, GI</u> No Changes to the PDL</p>	<p><u>Antibiotics, Inhaled</u> Bethkis (Inhalation) changed status to preferred</p>
<p><u>Antibiotics, Topical</u> No Changes to the PDL</p>	<p><u>Antibiotics, Vaginal</u> Vandazole changed status to non-preferred</p>
<p><u>Antifungals, Oral</u> ketoconazole changed status to non-preferred</p>	<p><u>Antifungals, Topical</u> No Changes to the PDL</p>
<p><u>Antihistamines, Minimally Sedating</u> No Changes to the PDL</p>	<p><u>Antimigraine Agents, Triptans</u> rizatriptan ODT changed status to preferred rizatriptan tablets changed status to preferred Maxalt MLT changed status to non-preferred</p>
<p><u>Antipsychotics</u> Latuda changed status to preferred. Removed the “pregnancy only” criteria.</p>	<p><u>Bronchodilators, Beta Agonist</u> No Changes to the PDL</p>
<p><u>Cephalosporins and Related Antibiotics</u> Suprax tablet changed status to non-preferred</p>	<p><u>COPD Agents</u> No Changes to the PDL</p>
<p><u>Epinephrine, Self-Injected</u> Auvi-Q changed status to non-preferred</p>	<p><u>Fluoroquinolones, Oral</u> No Changes to the PDL</p>
<p><u>Glucocorticoids, Inhaled</u> No Changes to the PDL</p>	<p><u>Glucocorticoids, Oral</u> Cortef changed status to non-preferred hydrocortisone changed status to preferred</p>
<p><u>Intranasal Rhinitis Agents</u> Patanase changed status to preferred</p>	<p><u>Leukotriene Modifiers</u> No Changes to the PDL</p>
<p><u>Macrolides/Ketolide</u> No Changes to the PDL</p>	<p><u>Sedative Hypnotics</u> No Changes to the PDL</p>
<p><u>Skeletal Muscle Relaxants</u> orphenadrine changed status to non-preferred tizanidine changed status to non-preferred</p>	<p><u>Tetracyclines</u> No Changes to the PDL</p>
<p><u>Ulcerative Colitis Agents</u> Delzicol changed status to preferred Pentasa changed status to non-preferred</p>	

To view the entire Preferred Drug List, visit [Pharmacy Provider Directory](#) on the [EOHHS website](#).

Changes to Rhode Island's Publicly-funded Transportation Services

Effective May 1, 2014, the State of Rhode Island has a new vendor, **LogistiCare**, coordinating transportation services for Medicaid beneficiaries and individuals over the age of 60 who do not have access to transportation for critical appointments and services. There will be a seamless transition for consumers. Please note the new phone numbers below.

This change to our current transportation system is for **Non-Emergency Medical Transportation** only. This is for scheduling medical appointments for Medicaid beneficiaries and individuals over the age of 60, who do not have a means for transportation.

Please note that Medicaid beneficiaries who can use public transportation or can access rides from family and friends should do that first.

Who should use this...	Old Phone Numbers	New Phone Numbers
Consumers	RI Medicaid Transportation Line 784-3899 RIDE 784-9500	LogistiCare 1-855-330-9131
Medical facilities, adult day centers, health plans, methadone agencies	Same as above	Phone: 1-855-330-9133 Fax: 1-877-601-9858
"Where's My Ride"- for members or staff at medical facilities to call when a member needs to be picked up after his/her appointment <u>or</u> if there is a service issue.	Same as above	1-855-330-9132
Arranging transportation for consumers who are deaf or hearing impaired	Same as above	1-866-288-3133

Important Documents are available on the EOHS website:

[FAQs for Members](#)

[FAQs for Medical Practitioners](#)

Please feel free to communicate this information to consumers, families, staff, etc.

If you have any questions, please feel free to contact:

Tom Martin

Tom.Martin@ohhs.ri.gov

(401) 462-2596

Robin Etchingam

Robin.Etchingam@ohhs.ri.gov

(401) 462-2312

Mario Olivieri

Mario.Olivieri@ohhs.ri.gov

(401) 462-2521

For all Providers:

PERM Review

(Payment Error Rate Measurement)

In January 2014, the State of Rhode Island began taking part in the Payment Error Rate Measurement (PERM) review by the Centers for Medicare and Medicaid Services (CMS). This is mandated by the Improper Payments Act of 2002 (IPA), Public law 107-30, enacted on November 26, 2002. This law requires the heads of Federal agencies to review annually programs they oversee that are susceptible to significant erroneous payments, to estimate the amount of improper payments, to report those estimates to Congress, and to submit a report on actions the agency is taking to reduce erroneous expenditures. Medicaid and the State Children's Health Insurance Program (SCHIP) were identified as programs at risk.

PERM Reviews will be conducted in three areas: fee for services (FFS), managed care and eligibility for both Medicaid and SCHIP. Each state will be reviewed once every three years. The three year time frame is relative to date of service on the claims being reviewed. **The next PERM review for Rhode Island started in January 2014 and will include claims with a date of service between 10/01/2012 and 09/30/2013.**

The data processing reviews are based on how well the MMIS processes the claims. This included payments, data entry, edits and audits. This part of the review does not require any provider cooperation. The eligibility reviews are based on the InRhodes system processing clients correctly for Medicaid and other state programs.

Additionally, CMS will review the same sample of claims for data processing/payment errors and medical documentation. In order to support the medical documentation, review letters will be sent out by CMS in the first six months of 2014 asking for specific documentation for a specific ICN. If the correct documentation is insufficient or not received, a second and third request letter will be sent to providers. Additionally, a phone call will be made by the CMS contractor who will fax the letter once phone contact is made with the provider. **There are very strict timelines associated with these requests so if the documentation is not received or received late this will be considered an error. The State of Rhode Island will then recoup the money associated with any claims deemed as an error by CMS and their contractor after the audit is complete. In order to support this process and reduce the number of errors for no documentation providers may be called directly requesting them to respond to the CMS request and to send in the documentation as soon as possible.**

CMS will complete this process in Rhode Island by compiling all of the errors and calculating the error rates for the state. The follow up to this process is the requirement to return the federal monies paid for these claims to CMS. Providers will be notified in a letter prior to the recoupment taking place.

PROVIDER RESOURCES

View the following informational video:

<http://www.youtube.com/watch?v=Vt3UAdLABUY>

Sample Letter—Initial Request for Records:

<http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/PERM/Downloads/InitialRequestLetter.pdf>

Rhode Island Quality Institute

The RI Regional Extension Center to Sponsor *NCQA-PCMH Event*

The RI Regional Extension Center (RI REC), a service of the Rhode Island Quality Institute, has partnered with NCQA to sponsor a networking event and presentation on patient engagement during a three day educational event in Providence, July 22 -24. The RI REC will sponsor a networking reception for course participants on Tuesday July 23, that will also include a presentation entitled "How CurrentCare Can Help with Transitions of Care." The session on Wednesday morning will begin with a presentation by nationally known Dave deBronkart (epatient Dave), who is an activist for healthcare transformation through participatory medicine and personal health data rights.

The patient-centered medical home is a model of care that emphasizes care coordination and communication to transform primary care into "what patients want it to be." Patients in medical homes receive the right care, in the right amount, at the right time. This increasingly popular delivery system modernization leads to safer and better care, empowers patients and renews the patient-provider relationship.

The National Committee for Quality Assurance (NCQA) is offering two courses in Rhode Island this July that focus on the Patient-Centered Medical Home and NCQA PCMH Recognition Standards. NCQA Patient-Centered Medical Home (PCMH) Recognition is the most widely adopted model for transforming primary care practices into medical homes. In addition, NCQA is offering a one-day course on Patient-Centered Specialty Practice Recognition, a recognition that extends the medical home concept to specialists.

Facilitating PCMH 2014 Recognition – **SOLD OUT** ([See other dates or register for wait list](#))
[Advanced Topics in PCMH 2014 – Limited Seats Remain](#)
[Introduction to Patient-Centered Specialty Practice Recognition](#)

Two of RI REC's Relationship Managers recently completed this program and received the NCQA PCMH Content Expert Certification. As a result of these achievements and RI REC's commitment to the provider community, the Rhode Island Quality Institute is listed on the [PCMH Partners in Quality](#) page on the NCQA website.

For the past four years, the RI REC has assisted practices with achieving Meaningful Use of electronic health records and is also available to assist practices with implementing CurrentCare services and with applying for and reaching PCMH recognition.



Important Information about CurrentCare's Enrollment Process

Changes to subsidy payments will offer the opportunity to earn \$5 per enrollment for a limited time



Through the efforts of more than 400 enrollment partners, in June we hit the 400,000 mark of individuals enrolled. As enrollment in CurrentCare continues to grow, we are also expanding services, adding new sources of data and increasing provider use. CurrentCare now has 77 distinct data sources that provide more than 90% of all RI prescription data from retail pharmacies, 85% of all lab data, and data from 100% of RI's acute care hospitals (not including the VA). We also have telehealth and radiology reports and, in 2013, became the first statewide health information exchange (HIE) in the nation to upload behavioral health and substance abuse data.

All of this hard work is producing results. Right now, we are tracking readmission rates and the effect of CurrentCare Hospital Alerts in reducing 30-day readmissions. Preliminary results of our analysis show fewer readmissions for enrolled patients whose providers subscribe to CurrentCare's Hospital Alerts service.

As part of our continued progress, we are making important improvements to the CurrentCare enrollment process. We will be transitioning away from paper-based enrollment forms to a more efficient online enrollment process. Online enrollment will enable you to easily enroll your patients in CurrentCare and will provide additional benefits to your practice. If you are ***not*** an enrollment partner and interested in becoming one, contact us today or attend a brief webinar explaining the changes.

Email: CurrentCare@riqi.org ▪ Phone: (888) 924-4156

Visit our website at: www.CurrentCareRI.org



RI Medicaid EHR Incentive Program

Year 2014 Registration is Open

Our MAPIR system for RI Medicaid EHR Incentive Program is now accepting 2014 applications for Stage 1 or 2. Please note that all 2014 applications will attest their meaningful use measures for any 90-day period in 2014.



Furthermore and at this point in time, all certified electronic health record technology (CEHRT) systems require a 2014 certification for both Stage 1 and 2 attestations.

For those providers who have attested to **two** years of Stage 1, you can now log into MAPIR and attest for Stage 2 meaningful use requirements. Based on previous year(s), MAPIR will determine which stage the provider needs to attest. However, if you need more information about Stage 1 and 2 requirements, feel free to click this CMS link for further guidance: [Stage 2 - Centers for Medicare & Medicaid Services](#)

If you have any questions, please email ehr.incentive@ohhs.ri.gov.
For information about the RI Medicaid EHR Incentive Program, please visit: <http://www.eohhs.ri.gov/ProvidersPartners/ElectronicHealthRecordsEHRIncentiveProgram.aspx>



Provider Training and Education

A resource for providers is available on the EOHHS webpage. From the Providers and Partners drop down list, select [Provider Training and Education](#).

This page contains both the [E-Learning Center](#) and the [Provider Training Schedule](#).



Providers & Partners > Provider Training and Education

Provider Training and Education Training Schedule

Interactive Web Services is Changing

In July, access to the business actions within Interactive Web Services (IWS) will be changing. Providers will need to enter three unique identifiers: NPI, Provider Type, and Taxonomy in a valid combination. To support providers in this transition, HP and RI Medicaid hosted several webinars, to demonstrate the new way to access the business actions, such as eligibility and claim status, once the change takes place. As the implementation date in July approaches, additional webinars will be scheduled.

Providers may view the presentation slides from the webinar, and the summary of questions asked, by clicking the links below:

- [NPI Project Presentation Slides](#)
- [NPI Questions and Answers](#)

The Training Schedule lists upcoming events, including webinars, virtual classrooms, classroom training, and meetings.

**Be sure to register for one of the remaining NPI webinars listed on the [training schedule](#).
New NPI requirements begin July 26!
Training schedule for Healthcare Portal will be posted mid-July.**

Provider E-Learning Center

Provider E-Learning Center

Welcome to the Provider E-Learning Center. This section will be updated with new training modules as they become available.

PowerPoint Presentations for all Providers

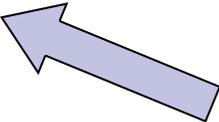
For best quality, after opening the presentation, click on the *Slide Show* tab, and click *From Beginning*. Click your mouse or space bar to advance the slides.

[Navigating the EOHHS website E-Learning](#)

[Welcome to Medicaid - New Provider E-Learning](#)

Provider Specific Training

[Nursing Home - Helpful Hints for Billing](#)



The E-Learning Center links providers to self-paced presentations on a variety of topics.

[For Nursing Homes: Helpful Hints for Billing](#)

New items will be added frequently. Check back often!



RI Medicaid

SFY 2015 Payment and Processing Calendar

SFY 2015 Financial Calendar

Month	LTC Claims due at Noon	EMC Claims due by 5:00 PM	EFT Payment
July		07/04/14	07/11/14
	07/10/14	07/11/14	07/18/14
		07/25/14	08/01/14
August	08/07/14	08/08/14	08/15/14
		08/22/14	08/29/14
September		09/05/14	09/12/14
	09/11/14	09/12/14	09/19/14
		09/26/14	10/03/14
October	10/09/14	10/10/14	10/17/14
		10/24/14	10/31/14
November	11/06/14	11/07/14	11/14/14
		11/21/14	11/28/14
December		12/05/14	12/12/14
	12/11/14	12/12/14	12/19/14
		12/26/14	01/02/15
January	01/08/15	01/09/15	01/16/15
		01/23/15	01/30/15
February		02/06/15	02/13/15
	02/12/15	02/13/15	02/20/15
		02/27/15	03/06/15
March	03/12/15	03/13/15	03/20/15
		03/27/15	04/03/15
April	04/09/15	04/10/15	04/17/15
		04/24/15	05/01/15
May	05/07/15	05/08/15	05/15/15
		05/22/15	05/29/15
June	06/04/15	06/05/15	06/12/15
		06/19/15	06/26/15
July	07/09/15	07/10/15	07/17/15
		07/24/15	07/31/15

Payment and Processing calendar can also be found on the [EOHHS website](#)