

If I join Neighborhood INTEGRITY, can I change my mind later?

Yes. You always have the option to go back to getting Medicaid, Medicare, and your prescription drug plan (Medicare Part D) the way you did before.

Note: You have the right to join Original Medicare and a Medicare prescription drug plan at any time.

Neighborhood INTEGRITY and Medicare Part D

You may have gotten a letter from your current Medicare prescription drug plan telling you that your prescription drug plan won't cover your prescription drugs. That's because you're being enrolled in a new health and drug plan- Neighborhood INTEGRITY. You can't keep your current prescription drug plan and be in Neighborhood INTEGRITY at the same time. You'll continue to get your prescription drug coverage from your current plan until Neighborhood INTEGRITY starts. There will be **no** gap in your prescription drug coverage.

Where can I get more information about Neighborhood INTEGRITY?

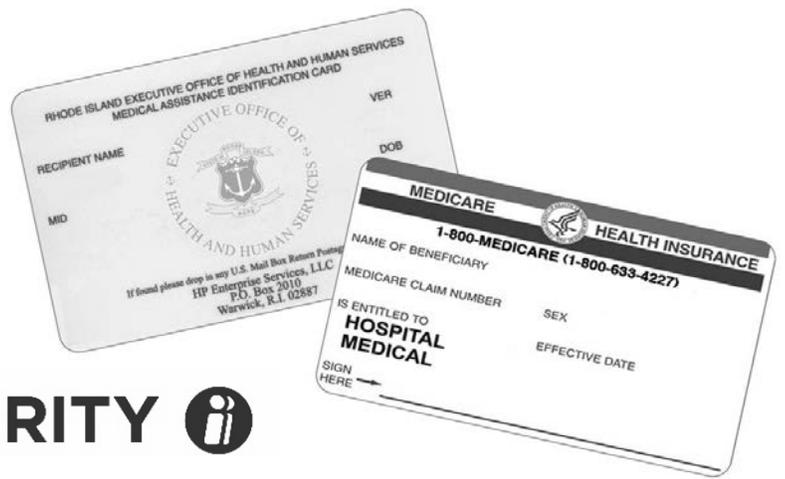
- **Enrollment questions** - Call the Medicare-Medicaid Plan Enrollment Line at 1-844-602-3469, (TTY 711), Monday-Friday 8:30 am-7:00 pm, Saturday 9:00 am- 12 noon.
- **In-person help** - Call the POINT at (401) 462-4444 (TTY 711). They can refer you to a State Health Insurance Program (SHIP) counselor to talk about your options. Monday, Wednesday, Friday, 8:30 am- 4:00 pm, Tuesday and Thursday 8:30 am- 8:00 pm, and Saturday, 8:30 am -12 noon.
- **Provider network, benefits and services** - To see if your doctor is in Neighborhood's network and what drugs are covered, call Neighborhood Member Services at 1-844-812-6896 (TTY 711), Monday-Friday 8:00 am - 8:00 pm, Saturday 8:00 am- 12 noon or check the website at www.nhpri.org.

Where can I get more information about Medicare?

For questions about Medicare, call: 1-800-MEDICARE (1-800-633-4227) TTY users: 1-877-486-2048. 24 hours a day, 7 days a week or go to: www.medicare.gov

[<Marketing Material ID: 031 60-DAY NOTICE FOR OPT OUT ENROLLMENT>]

Do you have both Medicare and Medicaid?



You can join

Neighborhood INTEGRITY

a new program that makes it easier
to get the services you need to stay healthy and live safely in your home.

Why should I join?

If you join, you will get your Medicaid, Medicare, and prescription drug benefits together through one plan. It includes all the covered benefits you get now, plus:

- No co-pays for prescription drugs,
- A care manager to help coordinate your care,
- One customer service number for all your questions and needs, and
- A Nurse Advice Line 24 hours per day/7 days per week.

Will I have to pay more for this program?

No. In fact, you may pay less, since there are no premiums, deductibles or co-pays for doctor, hospital, prescription drugs and other medical services. However, you will continue to pay part of the cost for Long-Term Services and Supports, like home care or nursing home care, if you pay for them now.

Can I keep my doctors, home health aide, CNA and other providers?

Yes, if they are part of Neighborhood's network. Neighborhood has a large network of providers, including doctors, specialists, hospitals, labs, etc. To see if your providers are in the network, please call Neighborhood Member Services. (See number below.)

If you are currently receiving Long-Term Services and Supports, like home care, equipment, or services at an Adult Day Center or nursing facility, you will continue to receive these services.

If I join Neighborhood INTEGRITY, can I change my mind later?

Yes, you can leave the plan at any time. Joining is voluntary.

For more information, call

- **Medicare-Medicaid Plan Enrollment Line** – for questions and help applying. 1-844-602-3469, (TTY 711) Mon-Fri, 8:30 am-7:00 pm, Sat 9:00 am -12 noon
- **The POINT/SHIP Counselors** – to ask questions in person. 1-401-462-4444 (TTY 711). Mon, Wed, Fri 8:30 am-4:00 pm; Tues, Thurs 8:30 am – 8:00 pm, and Sat 8:30 am - 12 noon
- **Neighborhood Health Plan, Member Services** – for information on providers and covered benefits. 1-844-812-6896 (TTY 711), Mon-Fri, 8:00 am – 8:00 pm, Sat 8:00 am -12 noon or check www.nhpri.org