

## **Frequently Asked Questions About the ICI Implementation Council**

**What is the Integrated Care Initiative (ICI)?** ICI is a new program to provide *better healthcare services for seniors and adults living with disabilities who are enrolled in both Medicare and Medicaid*. These services will be coordinated through a health plan called Neighborhood Integrity at Neighborhood Health Plan of Rhode Island.

**Why is EOHHS forming an ICI Implementation Council?** Because ICI is a new program with the goal of providing better healthcare, EOHHS wants to hear how we are doing directly from people who are participating in ICI.

**How can my voice have an impact on ICI if I decided not to enroll?** We also want to hear from people who are eligible to enroll but decide not to enroll. The Implementation Council will advise EOHHS on how well ICI is working and identify ways to improve the program.

**Who is eligible to serve on the Implementation Council?** The Implementation Council will be a group of up to 21 volunteers, the majority of whom will be ICI “consumers” or people who have Medicare and Medicaid and could be enrolled in ICI. Other members will be advocates for seniors and disabled persons and representatives from agencies serving these groups. EOHHS will select the Council members and provide staff support. Once established, the Council will select its own leaders.

**How will the Implementation Council do its work?** After receiving orientation about the ICI program, the Council will meet at least 6 times per year. The Council will hear about members’ experiences with ICI and also hold public hearings to hear testimony from other ICI consumers. The Council will make written recommendations to EOHHS about ICI, and EOHHS will respond to those recommendations in writing.

**What commitment is expected from a person who serves on the Implementation Council?** Council Members are expected to serve through the end of 2017 and to participate in all Council meetings. Meetings will be held in accessible central locations. There will be communications resources and technology to allow participation of non-English speakers, as well as persons who will need to participate remotely. Stipends may be available to help cover transportation and other costs of participation. Specialized transportation will be provided, if needed.

**How can I apply to become an Implementation Council member?** Please fill out the enclosed application form and return it by June 3 to:

Moe Bourdeau, EOHHS, 74 West Rd, Bldg. 74, Cranston, RI 02920  
Fax: (401) 462-6352  
Email: [OHHS.Integratedcare@ohhs.ri.gov](mailto:OHHS.Integratedcare@ohhs.ri.gov)  
Phone: (401) 462-1329

**How can I learn more about the Implementation Council?** To learn more about the ICI Implementation Council, please join us at an information session about the Council:

Monday, May 2, 3:30-5:00 pm  
Child & Family Services Main Floor Room, 1268 Eddy Street, Providence

Wednesday, May 4, 4:00- 5:30 pm  
Cranston Public Library, 140 Sockanosset Cross Rd, Cranston, RI

Tuesday, May 10, 4:00-5:30 pm  
Newport Public Library, 300 Spring St, Newport

If you plan to attend an information session, please RSVP to Moe Bourdeau at (401) 462-1329 or [Moise.Bourdeau@ohhs.ri.gov](mailto:Moise.Bourdeau@ohhs.ri.gov). You can also contact Moe Bourdeau with any questions.

#### *ACRONYMS*

*ICI: Integrated Care Initiative – the new program for seniors & people with disabilities*

*EOHHS: The Rhode Island Executive Office of Health and Human Services, which oversees the work of the Medicaid program in Rhode Island*