



RI's Integrated Care Initiative Begins November 1, 2013

The Integrated Care Initiative is launched! – 4,477 individuals were enrolled on November 1, 2013 into either Rhody Health Options/Neighborhood Health Plan of RI (NHPRI) or Connect Care Choice Community Partners (CCCCP) / CareLink for their Medicaid benefits.

A major goal of the *Integrated Care Initiative* is to provide person-centered, comprehensive, quality health care and support services that enable members to maintain a quality of life so that they can live independently in the community if they are able to. It's designed to improve the coordination of care between primary care and acute care, behavioral health services, and long-term services and supports (LTSS). There are approximately 28,000 individuals eligible for this initiative. They include Rhode Islanders over age 65 and individuals with disabilities/chronic conditions who have either Medicaid coverage or Medicare and Medicaid coverage (dual eligibility).

Information for Members

Rhody Health Options/ Neighborhood Health Plan of Rhode Island

Member Services: 401-459-6601 (local); 1-855-996-4774 (toll-free), www.nhpri.org

Connect Care Choice Community Partners/ CareLink

Member Services: 1-855-654-4067 (toll-free)

PACE (Program of All Inclusive Care for the Elderly)

401-490-6566 (local), 1-877-781-7223 (toll-free), www.pace-ri.org

Enrollment Help Line (for consumers)

1-855-444-3604, Monday- Friday from 9:00 am to 6:00 pm

Information For Providers

Neighborhood Health Plan of RI/ Provider Representatives- For questions on billing or to become a NHPRI participating provider, please contact:

Nursing Homes- Paula Lea, (401) 459-6037, plea@nhpri.org

Assisted Living and Adult Day Services - Jacqui Pickering, (401) 427-6746, jpickering@nhpri.org

Home Care Agencies- Shirley Price, 459-6683, sprice@nhpri.org

DME/minor assistive devices, etc.- DMENsion, 1-866-205-2122

Medicaid Provider Help Line- For questions on billing for Connect Care Choice Community Partners or Medicaid FFS, please contact: (401) 784-8100 or 1-800-964-6211

Website: www.eohhs.ri.gov See "New Initiatives" > Integrated Care

Email: integratedcare@ohhs.ri.gov