

Dear Rhode Island Third-Party/Alternate EVV Providers,

Rhode Island Executive Office of Health and Human Services (EOHHS) would like to advise an update that will be made to the Rhode Island Alternate EVV (Alt EVV) Specifications as a result of the implementation of the new Client Visit Verification functionality. The updated version *Addendum\_RIEOHHS\_alt EVV v1.7 pdf* will include three new Exception IDs in *Appendix 4*. These exceptions will be triggered in the Aggregator when a member is unable or refuses to confirm service and time for a visit.

We understand that this will take some time for your vendor to add these new exceptions so, we ask that you please notify your vendor of this change and begin the process on making this update. EOHHS is working with Sandata on a timeline in which these exceptions will be turned on in the Aggregator and the updated Addendum will be available.

In the interim, to avoid visit data from rejecting before the new Exceptions are added, we kindly ask that you not send over these exceptions until the addendum is shared along with the go live timeframe. We appreciate your patience and continued support as we work to ensure all requirements are met and documented in preparation for January 1, 2021.

More information will be shared soon.

#### **New Exceptions to be added to Appendix 4**

<b>Exception ID</b>	<b>Exception Name</b>	<b>Description</b>
28	Visit Verification Exception	Exception occurs when the program has the 'client verification of the visit' enabled, and is triggered when the client indicates that the DURATION of the EVV visit does not reflect the amount of time that care was actually provided for.
39	Client Signature Exception	Exception occurs when the program has the 'client verification of the visit' enabled, and is triggered when the visit does not have a signature or client voice recording captured at the time of service.
40	Service Verification Exception	Exception occurs when the program has the 'client verification of the visit' enabled, and is triggered when the client indicates that the SERVICE RECORDED in the EVV visit does not reflect the actual activity performed during that visit.

If you have any questions or need further assistance regarding these exceptions for client verification, please reach out to EOHHS at [Margaret.Carpinelli@ohhs.ri.gov](mailto:Margaret.Carpinelli@ohhs.ri.gov)