

Rhode Island Medical Assistance

Guide to Covered Services



For Your Child with Special Needs



Rhode Island Department
of Human Services

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For more information

Department of Human Services (DHS) Info Line: 462-5300

DHS website: www.dhs.ri.gov

Vision

All Rhode Island children and their families have an evolving, family-centered, strength-based system of care, dedicated to excellence, so they can reach their full potential and thrive in their own communities.

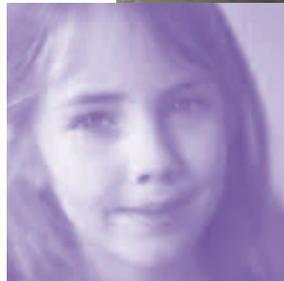
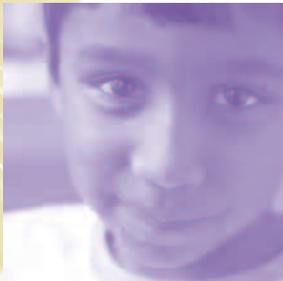
~ Leadership Roundtable on Children with Special Needs



Welcome to the Rhode Island Medical Assistance Program!

Your child has been found eligible for Medical Assistance through Supplemental Security Income (SSI), Katie Beckett eligibility, or Adoption Subsidy. This booklet is a guide to covered services and benefits in the RI Medical Assistance Program if your child has not enrolled in a health plan.

Children who have additional health insurance beside Medical Assistance, are eligible to receive some of the Medical Assistance covered services listed in this booklet that are not covered by their health insurance. Medical Assistance is payer of last resort, which means that the child's primary health insurance will be billed first. Always show all health insurance cards when you use medical/health care services.



helping families



Frequently Asked Questions

Do I get a Medical Assistance ID card for my child?

Yes. You should have received it in the mail. Be sure to show your child's white Medical Assistance card to the doctor, pharmacy or other providers whenever using services.

When I call to schedule an appointment for my child, do I have to tell them my child has Medical Assistance coverage?

Yes. You should always tell doctors, pharmacists and other providers your child has Medical Assistance.

Are providers required to accept Medical Assistance coverage?

No. Providers choose to accept Medical Assistance coverage. Doctors, dentists, or other providers do not have to participate in the Medical Assistance Program.

If Medical Assistance coverage does not cover the entire cost of the bill, am I responsible to pay the difference?

No. If a provider accepts you as a Medical Assistance patient, they cannot charge you for the balance of the bill. Medical Assistance is considered payment in full.

If I pay for medical services out-of-pocket, will Medical Assistance reimburse me?

No, only Medical Assistance providers can be reimbursed for care or services.

What if my child has other health insurance coverage in addition to Medical Assistance?

If so, be sure to show all health insurance cards. Your child's health insurance will be billed before Medical Assistance. If your child's health insurance has limits on benefits or services, Medical Assistance may be able to pay for the service after the limit is reached in your health insurance plan if the provider is a Medical Assistance provider and if it is a Medical Assistance covered service.

Can my child use services that are out-of-state with his/her Medical Assistance card?

Yes, sometimes. All out-of-state services require prior authorization.

Medical Assistance Covered Services

The following services are available through the Rhode Island Medical Assistance Program:

See pages 5–8 for more information.

- Physician’s office visits
- Prescription drugs
- Medical and laboratory tests
- Dental care
- Vision care
- EPSDT Services (Early, Periodic Screening, Diagnosis and Treatment)
- CEDARR Family Center Services
- Inpatient hospital care
- Outpatient hospital care, including
 - physical therapy
 - occupational therapy
 - speech/language therapy
- Children’s behavioral health services
- Durable Medical Equipment
- Visiting nurse services
- Pediatric private duty nursing and Certified Nursing Assistant (CNA) services
- Transportation services



Prior Approval is Required for Some Medical Assistance Covered Services

Some services require prior approval, a “yes” or “no” answer from the Department of Human Services (DHS). Other services need to be reviewed by DHS’ clinical staff to determine if the level of care and duration of the service requested is appropriate. The RI Medical Assistance Program does not cover medical procedures of an investigative or experimental nature.

Description of Services

Dental Services

There are two ways that children get dental care, through a RItE Smiles dental plan or through Medical Assistance. Which program a child is eligible for depends on his or her age. Some services require prior approval.

RItE Smiles

Children born on or after May 1, 2000, who have no other dental insurance may be eligible. Children who are eligible for RItE Smiles will receive information in the mail from UnitedHealthcare Dental, the RItE Smiles dental plan. Covered services include: routine dental exams, cleanings, fluoride treatments, sealants, x-rays, restorative services and other dental services as medically necessary.

Medical Assistance Dental Services

Children born before May 1, 2000 are eligible to receive dental services using their white Medical Assistance ID card. Parents need to call first to see if a dentist accepts Medical Assistance. Covered services include: routine dental exams, cleanings, fluoride treatments, sealants, x-rays, restorative services and other dental services as medically necessary.

Vision Care

The following vision care services are covered for children under 21: eye exams every year, eyeglasses (lenses and frames), and contact lenses if medically necessary. Some services require prior approval.

Polycarbonate lenses are a covered benefit for children, but tints and contact lenses require prior approval and must be medically necessary. Replacement eyeglasses are also available for children if glasses are lost or broken. To find an optician that accepts Medical Assistance, see www.dhs.ri.gov under “Provider Search”. Look for “optician” in the Type of Service list. Or you can call the DHS Info Line for assistance.

EPSDT Services (Early, Periodic Screening, Diagnosis, and Treatment)

All children, from birth to age 21, who have Medical Assistance coverage are eligible to receive preventive, routine health care as well as medically necessary specialized care or services. These services are available at your child's regular visit with his or her doctor. In some cases, where special health care needs are identified, additional services may be available. Some services require prior approval.

Preventive services include: physical exams; developmental, language and speech screening; vision screening; hearing screening; blood lead screening; dental screening; age-appropriate education or information for parents; and immunizations.

CEDARR Family Center Services

CEDARR Family Centers can offer families many services. Families can—

- Learn more about their child's disability,
- Get comprehensive evaluations and diagnoses,
- Learn how to address their child's needs and plan for the future,
- Find resources in the community,
- Get information and access to a comprehensive range of services and treatment options, and
- Connect with other families who have had similar experiences.

CEDARR Family Centers can also provide care coordination and short-term crisis intervention services if needed. Some CEDARR Services require prior approval. These include: Home-Based Therapeutic Services, Kids Connect Services, Personal Assistant Services and Supports (PASS) and Respite.

CEDARR Services are available statewide. There are four CEDARR Family Centers:

About Families	365-6855
Families First	444-7703
Solutions CEDARR	461-4351
Empowered Families	365-6103

Durable Medical Equipment

Durable Medical Equipment (DME) includes: assistive technology devices, hearing aids, apnea monitors, orthopedic services and prosthetics, oxygen and home-based respiratory equipment, wheelchairs, walkers and specialized strollers, crutches, hospital beds, lifts and ramps, feeding chairs, cardiac monitors and incontinent supplies, such as diapers or pull-ups, for children over 3 years old. Most items require prior approval.

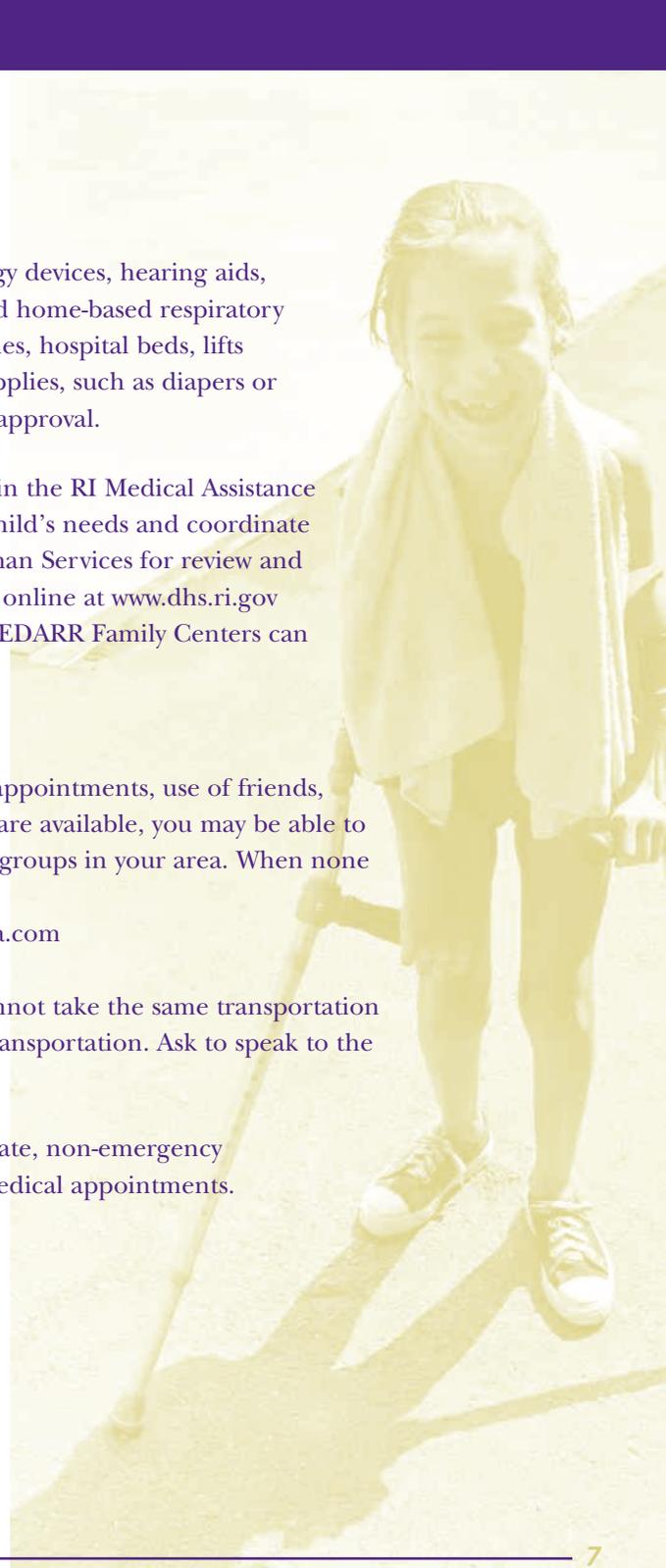
To get DME, families can call a DME company that participates in the RI Medical Assistance Program. A representative from the company will evaluate the child's needs and coordinate getting the necessary documentation to the Department of Human Services for review and approval. A list of DHS-approved DME companies can be found online at www.dhs.ri.gov under Provider Search>Durable Medical Equipment Supplier. CEDARR Family Centers can also help families obtain DME.

Transportation Services

If families don't have transportation available to get to medical appointments, use of friends, neighbors, and family members is encouraged. If none of these are available, you may be able to get rides from health centers, community agencies or volunteer groups in your area. When none of these options are available, try:

- RI Public Transit Authority (RIPTA), 784-9500, www.ripta.com
- The RIDE Program, 461-9760
- Hospital transportation: If you go to the hospital and cannot take the same transportation home, the hospital staff can help you find appropriate transportation. Ask to speak to the social services or emergency department staff.

When none of the options listed above are available or appropriate, non-emergency transportation services may be arranged for transportation to medical appointments. Please call 784-3899 for assistance.



Nursing Services

Pediatric Private Duty Nursing

Pediatric private duty nursing services are available for children who need multiple skilled nursing interventions daily and would otherwise require inpatient care in a hospital or pediatric nursing facility. Prior approval is required.

Certified Nursing Assistant Services

Certified Nursing Assistants provide personal care and assistance with activities of daily living. These services are available for children who have a developmental and/or physical disability. Prior approval is required.

Private Duty Nursing Services and Certified Nursing Assistant (CNA) Services are provided in the child's home. The child's primary care physician, the discharge planning staff at the hospital, or the family may refer the child for Private Duty Nursing Services and/or Certified Nursing Assistant Services. Requests for these services should include medical justification from the child's physician. Private duty nursing and CNA services are provided by licensed home care agencies. Requests for these services should be sent to:

Private Duty Nursing and CNA Services
RI Department of Human Services
Center for Child and Family Health
600 New London Avenue, Cranston, Rhode Island 02920
Fax: 462-6353



Medical Assistance Eligibility for Children

Rlte Care

Rlte Care is Rhode Island's health insurance program for pregnant women, children and families that provides comprehensive health care through enrollment in one of three participating health plans.

Rlte Share

Rlte Share is Rhode Island's health insurance premium assistance program that helps pregnant women, children, and families pay for all or part of their employer's health insurance.

Katie Beckett

Katie Beckett is an eligibility category in the RI Medical Assistance Program. Children under age of 19 who have serious disabling conditions, meet the level of care criteria, and live at home may be eligible for Medical Assistance through Katie Beckett eligibility. Parents' income and resources do not count when determining eligibility for the child.

Supplemental Security Income (SSI)

Children who are eligible for SSI receive a monthly payment and Medical Assistance services and benefits. Eligibility is based on the child's disability, as determined by the Social Security Administration, and the family's income.

For more information:

Rlte Care, Rlte Share or Katie Beckett
www.dhs.ri.gov or the DHS Info Line at 462-5300

Social Security Administration (for information on SSI)
www.ssa.gov or call 800-772-1213



Non-Discrimination Notice

The Rhode Island Department of Human Services (DHS) does not discriminate against any person on the basis of race, color, national origin, disability, political beliefs, sexual orientation, age, religion or sex in acceptance for or provision of services, employment or treatment in its educational and other programs and activities.

For more information about this policy, call the Community Relations Liaison Officer at 462-2130 or TTY/hearing impaired at 462-6239

Interpreter Services

DHS will schedule an interpreter or bilingual staff member to help you read English language notices, letters, or other written information from DHS. If you have problems obtaining interpreter or bilingual staff services at a DHS office, please contact: the Limited English Proficiency Coordinator at the RI Department of Human Services, 600 New London Ave., Cranston, RI 02920 or call 462-2130; for deaf/hearing impaired 462-6239 or 711.



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