



Billing 101—Part 1: The Basics



Webinar Question and Answer List

HP and RI Medicaid hosted a webinar titled “Billing 101—Part 1: The Basics” on March 27, 2014, to give providers a basic overview of Medicaid billing and their roles as providers.

During the event, the presenters answered questions from participants in a question and answer segment. Below is a summary of the questions and answers.

Please note: *Not all questions are included in this list. In addition, similar questions have been combined.*

Q: When do I have to begin using the new CMS 1500 (02/12)?

A: Claims arriving at HP on or after April 1, 2014 must be on the new form. Version 08/05 will no longer be accepted and will be returned to the provider.

Q: Where can I get the new CMS 1500 form?

A: Forms can be purchased from your usual vendor for medical forms. If you do not have one, you can do a web search for CMS 1500 (02/12) claim form and you will be able to view a list of vendors.

Q: Where do I find the carrier codes for other insurance?

A: Carrier codes are found on the EOHHS website. Go to the Providers and Partners tab, click Billing & Claims, and then Third Party Liability. The link to the codes is on that page.

Q: Do I list the carrier code, then the name of the other insurance when submitting a claim?

A: Yes, you list the carrier code, followed by the name.

Q: Can PES software be used for secondary billing?

A: Yes, PES can be used for secondary billing. There are fields in PES that are required for secondary billing (i.e. other insurance pay date and amount, Adjustment Reason codes, etc.). Here is a link to the instructions for secondary billing with PES:

http://www.eohhs.ri.gov/Portals/0/Uploads/Documents/oi_billing.pdf

Q: How do I get started using PES?

A: You can download the software at:

<http://www.eohhs.ri.gov/ProvidersPartners/BillingampClaims/ProviderElectronicSolutionsPESSoftware.aspx>.

Or, if you don't feel comfortable doing that, you can contact either your provider representative or the EDI coordinator who can help you get started.

Q: What version of PES should I be using?

A: You should be using PES Version 2.06.