



RI EOHHS Accountable Entities Stakeholder Meeting Notes
Certification Standards
Meeting Notes: Tuesday, 5/23/17 (9:30 a.m. – 10:45 am)
301 Metro Center Blvd, Warwick, R.I (DXC 2nd Floor Conference Room)

Facilitator: Deborah Florio, Deborah Faulkner, Rick Jacobsen, Debbie Morales

Prepared by: Mark Kraics

Participants: Allan Post, Ann Detnik (BHDDH), Beth Marootian (NHP), Brenda Dowlatshahi (Tri County CAA), Brenda DuHamel (EOHHS), Carolyn (Westview), Carolyn Moy, Catherine Hunter (EOHHS), Chantele Rotolo (EOHHS), Chris Ferraro (Coastal Medical), Chris Gadbois (7 Hills), Christopher Dooley, Craig DeVoe (Nursing Placement), Dale Klatzker (Care New England), Dan Moynihan (Lifespan), David Bourassa (Thundermist), Deb Faulkner (Faulkner Consulting Group), Deb Florio (EOHHS), Debbie Morales (EOHHS), Debra Reakes (Coastal Medical), Dennis Roy (EBCAP), Desi Santurr (Phenix/Coventry Home Care), Diane Evans (Thundermist), Dr. Verma, Ephram Jacob (Dependable Home Care), Gail Sheehan, Garry Bliss (Integra), Holly Garvey (EOHHS), Hope Plavin (United Healthcare), James Lehane (NCCMHC), Jasmine Franco (RIDOH), Jason Brown (TPC), Jason Lyon (EOHHS), Jeanne LaChance (TPC), Jen Bowdoin (EOHHS), Jennye Durante (A Place for Mom), Joan Kwiatkowski (Carelink/PACE), Joanne McGunagle (Comprehensive Community Action Program), Juan Papagolous (Tri County CAA), Judy Fox (BHDDH), Judy May, Karen Statser (EOHHS), Kathy Heren, Laura Jones (RIPIN), Linda Katz (Economic Progress Institute), Linda Wilson (Bethany Home), Lisa Guillette (Foster Forward), Lisa McGuinness, Lisa Tomasso (TPC), Liz Almanzor (HARI), Liz Kornblee (The Kent Center), Louis Paolino (Lifetime Medical), Maria Narishkin (EOHHS), Maria Petrillo (EOHHS), Mary Barry (Capitol Home Care Network), Mary Benway (Community Care Nurses), Matthew Malek (Tri County CAA), Maureen Maigret (Long Term Care Coordinating Council), Michelle Brophy (BHDDH), Mike Walker (CareLink), Mykahla Gardiner (EOHHS), Neil Shunney (Davenport Associates / Charlesgate), Nicholas Oliver (RI Partnership for Home Care), Paco Trilin (NHPRI), Patricia Gleason (Gleason Medical), Ray Lavoie (BVCHC), Ray Parris (PCHC), Rebecca LaVoie, Rebecca Plonsky (Prospect Chartercare), Renee Ruin, Rick Boschwitz (Bayada), Rick Jacobsen (EOHHS), Robert Haigh (Health Care Services), Roberta Merkle (St. Elizabeth), Robin Etchingham (EOHHS), Sam Salganik (RIPIN), Sandra Fournier (NHP), Sandy Curtis (EOHHS), Sandy Pardus (BVCHC), Tory Flemming, Vinnie Ward (Home Care Services of RI), William Hochstrasser-Nalsh (CCAP)

Agenda Item	Key Discussion Points	Action Items/Follow Up
<p>Welcome & Introductions</p>	<ul style="list-style-type: none"> • Debbie Morales welcomed everyone to the meeting and asked for participants on the phone to identify themselves. • Deb Florio thanked everyone for joining the stakeholder meeting. She introduced her team who is working on the AE project -Deb Faulkner, Rick Jacobsen, Debbie Morales, Jen Bowdoin. • She asked if participants could work collaboratively with the team to ensure that the program has the best outcomes for Medicaid beneficiaries. • We have funding on changing the delivery system in RI and want to leverage this funding to ensure better outcomes. <ul style="list-style-type: none"> ○ We need to change the way we delivery our services • We have timeline with Center for Medicaid and Medicare Services (CMS). <ul style="list-style-type: none"> ○ We need to use the funding to change the way we deliver care to our members. 	<p>Stakeholder to provide comments/suggestions on how the certification standards should be interpreted from a scoring perspective? All comments/suggestions should be submitted to June 9th.</p>

	<ul style="list-style-type: none"> • We are submitting our second deliverable to CMS –we are submitting our draft CS June 1st. • We submitted the AE roadmap April 13th • We have a series of workshops to look at the next steps with the specialized AEs which Jen Bowdoin is facilitating along with EOHHS staff. • The 5 workgroups that started this week are AMP Guidelines, Certification Standards, Incentive Guidance, Attribution Guidance. • We have to work together to figure out how we can leverage the funds • We want to have collaboration together with our stakeholders 	
<p>Presentation-Deb Faulkner/Rick Jacobsen</p>	<p>Deb Faulkner:</p> <ul style="list-style-type: none"> • Shared the goals for today • We have an AE structure that we are designing <ul style="list-style-type: none"> ○ We have 3 areas we are structuring <ul style="list-style-type: none"> ▪ Certified AEs ▪ Qualified APMs ▪ Infrastructure Incentive Program • The Certification Standards <ul style="list-style-type: none"> ○ We need to define the AEs ○ There is a purpose for an AE –they are going to be multidisciplinary, focus on a tailored population ○ There is the application process –will be managed by EOHHS, hope to post in the early Spring ○ We had draft CS during the pilot, we looked at the Medicare ACO program, align with SIM and OHIC and participated in the learning collaborative ○ The CS can be updated annually –this is not a static document • We have written comments and feedback regarding the CS <ul style="list-style-type: none"> ○ We had an outside consultant organize the feedback ○ We have a summary plus the feedback • Stakeholder Feedback <ul style="list-style-type: none"> ○ Concerns about the governance structure -this was the biggest concern based on feedback from the RFI. ○ Financial Standards –too burdensome, or too little, or should not be standardized ○ Patient access and affordability standards ○ We should have choice and access –folks shared this concern ○ Certification process –do AEs need to go through two processes for AEs? ○ Choice and access: Populations specific capabilities ○ Learn about what is the existing resources in the community 	

- Certification Standards: Feedback and Refinements
 - 1) Challenges in meeting standards upon application
 - a. Use HSTP funds to enhance this
 - 2) Duplicative infrastructure
 - a. Focus on direct service capacity
 - 3) Ensuring adequate population specific capacities and member protections
 - 4) Governance
 - a. This has been a big area of concern for partners
 - b. We are looking at our intent for our governance standards
 - c. Fundamental intent: We want to have a multi-disciplinary structure, we wanted the assets to stay in RI, we wanted the goals of RI Medicaid align with the goals of the AE and align with the populations we serve
 - d. Some organizations may not have the structures in place
 - i. We have 2 pathways: you can be a single organization as a certified AE
 - ii. Make sure that there is the intent of a collaboration

Rick Jacobsen:

- We have a pathway for multi entity and single entity
- There is governance for the multi entity
- For the single entity, there needs to be an expectation that mirrors the governance of the representation of the AE structure
- A structured accountability for the populations they serve –hope to have representatives serve on the board
- **Question: Would multi-entities need to form a corporation? Multi would need to form a corporation**
 - There would be some flexibility but there needs to be some definition of structure
 - Follow up: When would this be required? Is this in year 1
- **2.3.2.1-Question on the formation of an AE. 2.3.2.2 –how are we using the ‘word’ provider vs clinician**
- Rick –If an AE that is mostly adults or children, can the AE deal with higher end needs? Rick says we are trying to do this
- Joan Kwiatkowski –Will there be a dissolution requirements for governance? We have not done that yet but we should.
 - Issue of staffing a board –may be an issue for recruiting

- 1) Multi-entities would need to form a corporation.
- 2) Language is precise on provider vs. clinician
- 3) Provide guidance on dissolution requirements

	<ul style="list-style-type: none"> ○ We don't want to be overly proscriptive of this (Deb Faulkner) ● Rick –we would need to dive into the application and the scoring ● Linda Katz: Need to know how to build capacity for consumers. OHHS has done a good job with the consumer board with the ICI. Needs to be intentional and staffed. Needs the proper training and what the AE means to them. How are you going to recruit train and support consumers. <ul style="list-style-type: none"> ○ We need to develop the scoring in how we develop this governance ● When will this be sent to CMS? CS by June 1st. If there is a <i>fatal flaw</i> we need to change them now. <ul style="list-style-type: none"> ○ Needs this by no later than Tuesday May 27 ● Questions regarding the access standards: Same day access for PC and BH may be difficult to meet that standards. Pass through down the MCOs to the AEs. <ul style="list-style-type: none"> ○ The 30% threshold has been removed from the standards. ● Vinny Ward –When we look at building a governance board, will we have materials that can be shared on what is an AE? <ul style="list-style-type: none"> ○ We hope to get these materials hopefully soon ● Beth Marootian –Single entity for a governance and the committee for an AE? Will the AE need to figure out the responsibilities of the board and the committee? <ul style="list-style-type: none"> ○ There could be conflict between the two, how can we clarify this? ○ Rick –path to for a single entity, there could be an issue? Would require some navigation <ul style="list-style-type: none"> ▪ There would be the distribution of shared savings to have authority over the program. What would be some reasonable guidelines for the clarification of roles. ● Question related to SDH –Can this be more prescriptive of community health needs assessments in relation to social supports? <ul style="list-style-type: none"> ○ We are still working through this. We would see which relationships are being prioritized ○ Who is going to fund the services? Would be possibly from the savings. ● Question about provisional certification ● Gary Bliss–the AE will <i>ensure</i> that clients receive appropriate care <ul style="list-style-type: none"> ○ With what is happening at the federal level, the intent is to ensure there is proper follow up ● Linda Katz –related to SDH, should people be required to track the basis and the chart? <ul style="list-style-type: none"> ○ Ensure that this was population specific. 	<ul style="list-style-type: none"> 4) Need further guidance on capacity building for the consumer. 5) Question regarding access standards for primary care and behavioral health 6) Provide assistance on materials for the governance board 7) Provide more guidance on governance for single entity vs multi entities 8) Questions related to the SDH in relation to social supports 9) Question regarding the strength of the language of 'ensuring' appropriate care
--	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

	<ul style="list-style-type: none"> ○ Food and Housing is across the board ● Working with Michael Baillit with the financial readiness and risk expectations ● Lou Paolino—question on provider partnerships. We can't change the business of small practices 	
Additional Questions	<ul style="list-style-type: none"> ● CS are across the 8 domains ● Next steps: We want your feedback. ● AE application posted by summer ● APM guidance –Fall 2017 ● Attribution Guidance Fall 2017 ● AE Incentive Program Guidance ● Gary Bliss—IT infrastructure –would need access to claims data ● There will be expectations of the MCOs for claims data ● Where are we putting the expectations in the contract? Thinks this will be problematic. ● Would need to get the shared savings –there needs to be reserves ● Beth Marootian –need to have the deadlines out to the AEs, timelines for applications, etc. ● Debbie Morales –we can provisional certify new AEs, start in Jan and funding starts in April. 	10) Request for claims data
Next Steps	<ul style="list-style-type: none"> ● Debbie Morales thanked the group and asked for feedback on the Certification Standards ASAP to ensure we submit to CMS by June 1st. 	